OFFICE OF THE GOVERNOR OF THE COMMONWEALTH OF VIRGINIA

DATA GOVERNANCE ROADSHOW

CHIEF DATA OFFICER CARLOS RIVERO

WHY DATA GOVERNANCE?

- To ensure data are sound, **SECURE**, and accessible to qualified users
- To improve **PRODUCTIVITY** and efficiency
- To increase the **VALUE** of the commonwealth's data assets by guiding and enabling its evolution from information to intelligence
- To promote data discovery, exploration, integration, and sharing through the implementation of enterprise **STANDARDS**

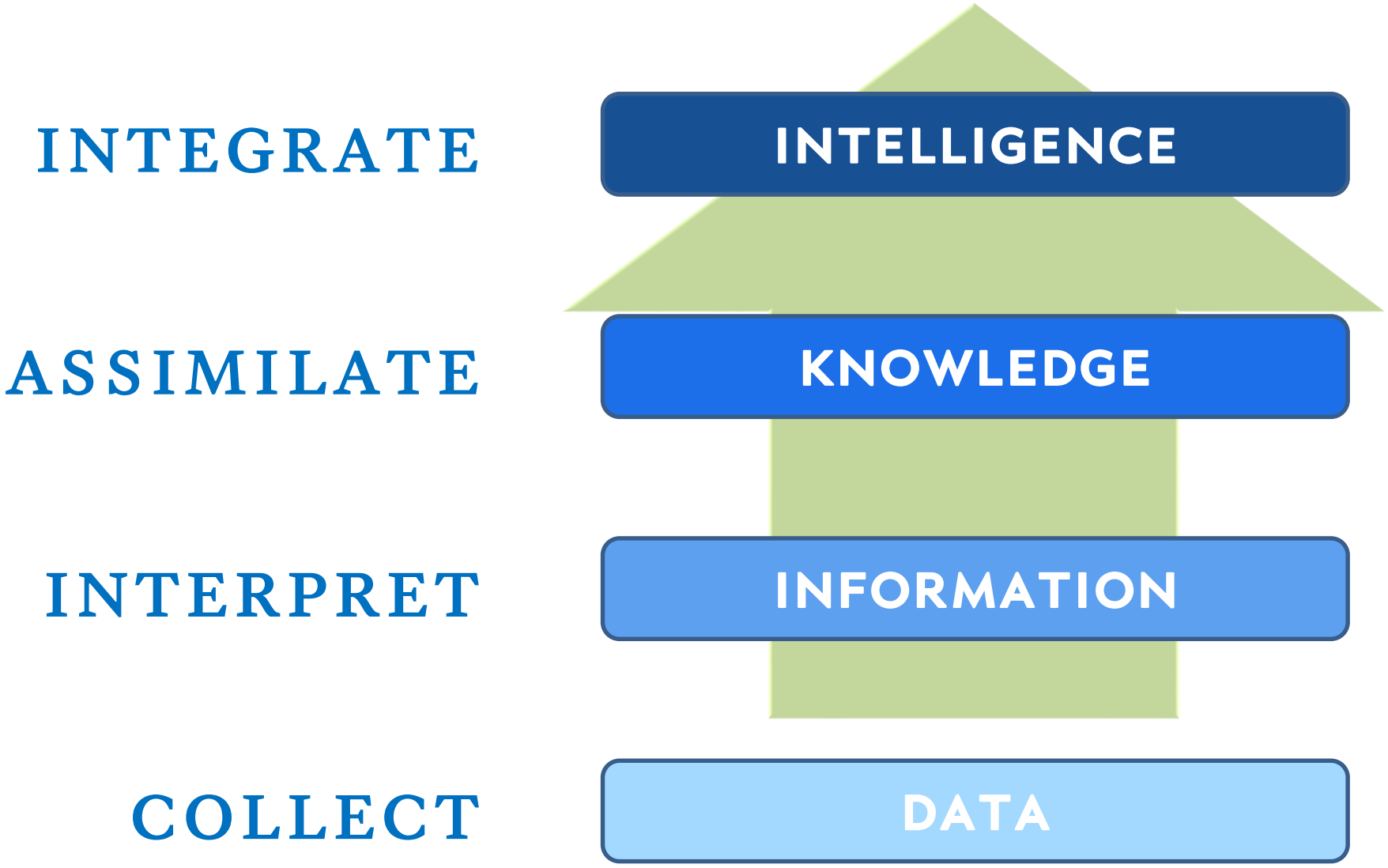
CHIEF DATA OFFICER

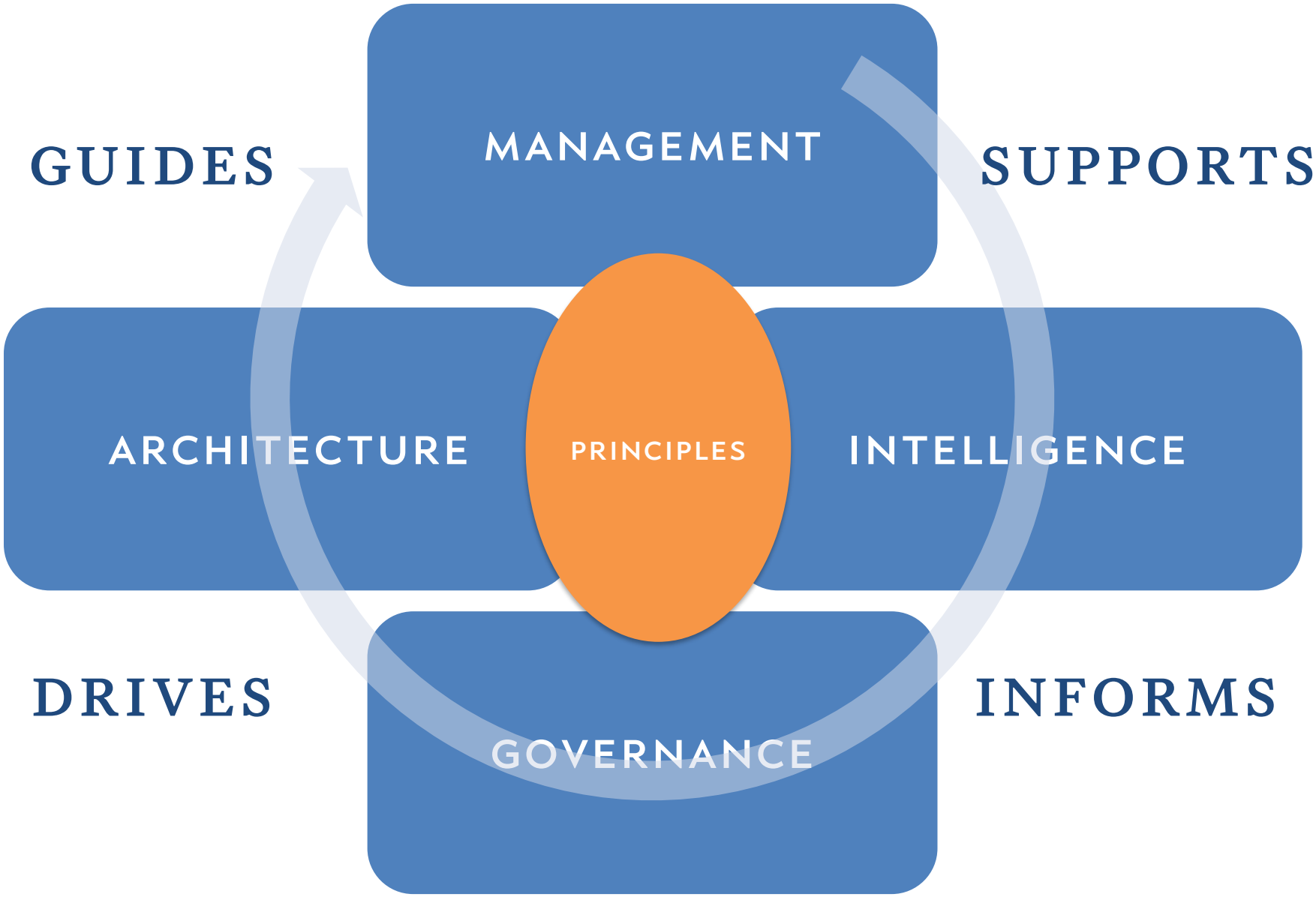
- **GUIDES** the development of enterprise standards, policies, and best practices to ensure the organization's data holdings *increase* in **VALUE** over time
- **LIAISE** between Mission and Technology Programs
- **LEADS** enterprise data governance across the Commonwealth
- **PROMOTES** secure data sharing

DATA VALUE CHAIN

- A data value chain describes the **EVOLUTION** of data from information to intelligence within an organization.
- It encapsulates the various **FORMS** data can take as organizational units transform it to fit their needs.
- As such, its inherent **VALUE** increases the more it is used.
- A **FEEDBACK** loop is created when changes to data collection programs are implemented due to the identification of knowledge gaps.
- Thus, supporting a virtuous cycle of **CONTINUOUS IMPROVEMENT** and increasing the value of the organization's data assets.

Actionable Decisions

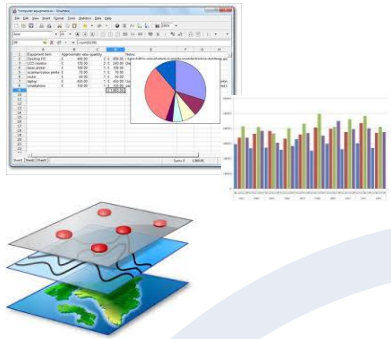


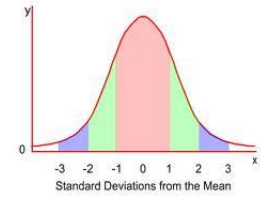

GUIDES
MANAGEMENT
SUPPORTS
ARCHITECTURE
PRINCIPLES
INTELLIGENCE
DRIVES
GOVERNANCE
INFORMS

PRINCIPLES

- Used to support **MISSION** goals
- Interpreted, analyzed, and assimilated to support **ACTIONABLE** decisions
- Standardized to promote **INTEROPERABILITY** and integration
- Managed to maintain quality, **INTEGRITY**, and reliability
- Accessible with appropriate **SECURITY** controls
- Disseminated to promote **REUSE**

DATA INTEROPERABILITY SUPPORTING INTEGRATION AND TACTICAL USE





$$P = \frac{e^{a+bX}}{1+e^{a+bX}}$$

RESEARCH UNIVERSITIES AND PRIVATE BUSINESSES CONDUCT ANALYTICS RESEARCH AND DEVELOP ALGORITHMS

KNOWLEDGE GAPS IDENTIFIED AND MITIGATED SUPPORTING CONTINUOUS IMPROVEMENT

ALGORITHMS ARE 'OPERATIONALIZED' AND EMBEDDED INTO COMMONWEALTH INTELLIGENCE PRODUCTS VIA TECH TRANSFER SUPPORTING STRATEGIC, TACTICAL, OPERATIONAL LEVELS

AGENCY OPERATIONS

BENEFITS

- IMPROVE **OPERATIONAL EFFICIENCY**
- MORE **CITIZEN-CENTERED SERVICES**
- BETTER **OUTCOMES FOR CONSTITUENTS**

OPERATIONAL EFFICIENCY

- Verify newborn screenings against birth records (DGS CLS & VDH VR)
- Continuity of care through Medicaid enrollment (DOC, DMAS, DSS, DCJS)
- Improving cash forecasting (Treasury, VDOT, DOE, Tax, DMAS)
- Electronic Health Records (DOC, DCJS, DJJ, DBHDS, VDH)
- Automatic account creation VA-Common Access Portal (DSS, DARS, DBVI, VEC, VCCS, DOE)

CITIZEN-CENTERED SERVICES

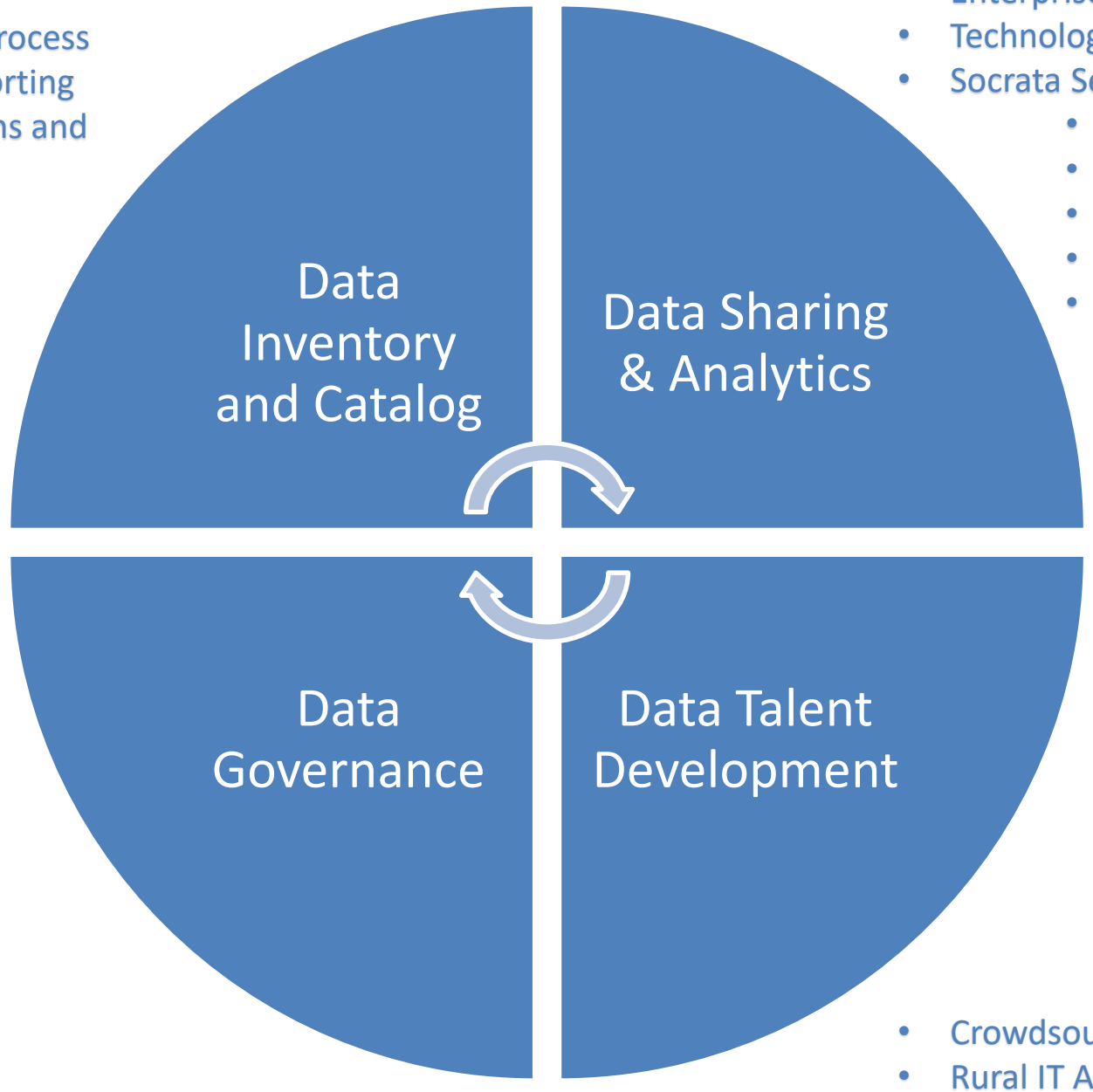
- One-stop workforce referral service (VA-Common Access Portal)
- One-stop change of address portal (DMV, VEC, VRS, DARS, Tax)
- Homelessness Coordinated Entry System (DHCD)
- Unified payment system
- Common licensing and permitting

OUTCOMES FOR CONSTITUENTS

- Reduce opioid and substance use related overdose deaths
- Reduce homelessness (especially among vulnerable populations)
- Reduce unemployment and underemployment
- Reduce recidivism
- Increase school readiness
- Increase strategic planning capabilities among localities

- VDOT Innovation Catalog
- Azure Data Catalog
- Standard Data Documentation Process
- Machine Learning Models Supporting Business Glossary Tag Suggestions and Ontology Development
- Metadata Approval Process
- Metadata Publishing Process

- Opioid Data Sharing Expansion and Report
- Enterprise Data Sharing Agreement Process
- Technology-Agnostic Data Hub Governance
- Socrata Secure Connected Government Cloud
  - VDOT
  - DRPT
  - DMV
  - OIPI
  - VDH



- Data Board
- Data Governance Council
- Data Stewards Group
- Data Sharing and Analytics Advisory Committee Report

- Crowdsource Broadband Performance
- Rural IT Apprenticeship Program
- Commonwealth Data Internship Program

https://administration.Virginia.gov/cdo

DATA GOVERNANCE SURVEY

- Develop a commonwealth-wide data governance policy
- Engage as many stakeholders as possible (agencies, cities, counties, universities, boards)
- In the process –
  - Identify how we are currently sharing data
  - Identify how we would like to share data in the future
  - Understand the relative risks and strategies to mitigate those risks
  - Determine where the commonwealth can invest to improve outcomes

https://cit.smartcitiesactivator.com

HOW DATA WILL BE USED

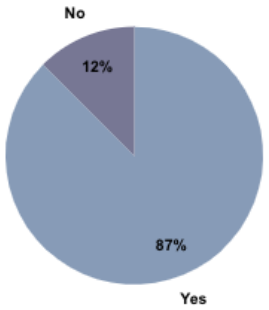
- Identify data use cases
- Find common needs and priorities (e.g., opioids, public safety, education)
- Develop a set of policy and budget recommendations for both state and local level governments

SURVEY TOPICS

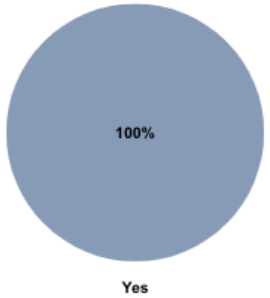
- Who is responsible for data governance
- What policies are in place (data governance, data sharing, privacy, etc…)
- What is the level of expertise (training and certifications)
- How is data being used
- How will data be used in the future

AGENCY ACCOUNTABILITY

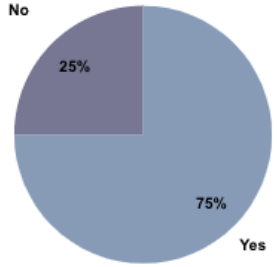
Does your entity designate data owners?



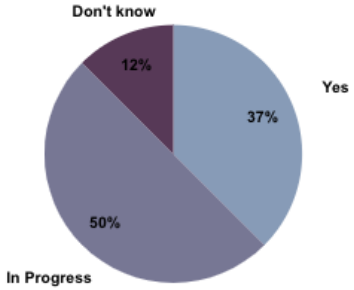
Does your entity designate data stewards?



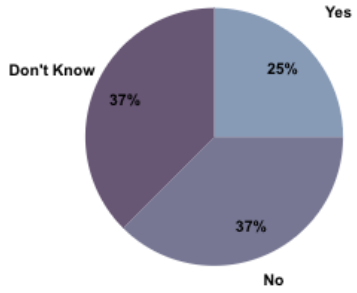
Does your entity have a privacy officer?



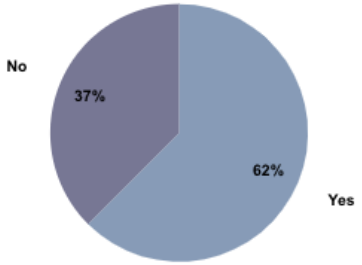
Does your entity maintain a detailed and comprehensive data inventory?



Does your entity have a data dictionary?



Does your entity have any Interconnection Security or Data Sharing Agreements?



CITY/COUNTY ACCOUNTABILITY

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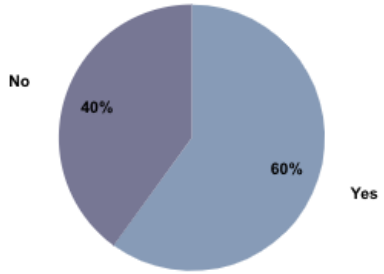

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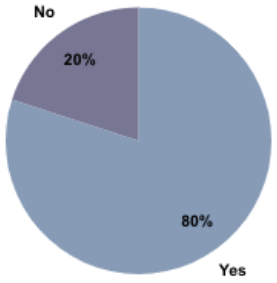
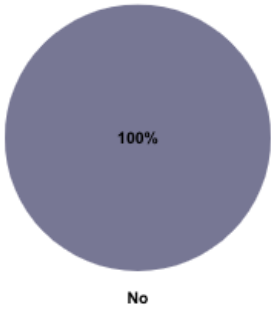


Does your entity maintain a detailed and comprehensive data inventory that makes its data more discoverable and accessible?

Does your entity have a data dictionary?



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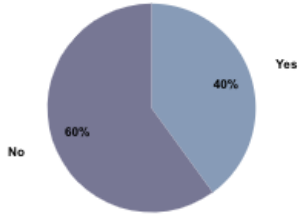

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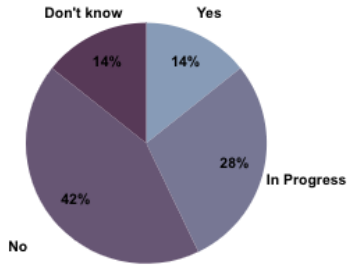
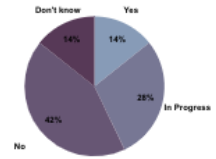
AGENCY SYSTEM WIDE POLICIES

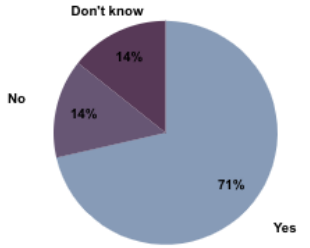
Does your entity have a written data governance policy?



Does your entity have a written process documenting how to share data internally or with trusted partners?



Does your entity have an information security risk management plan?



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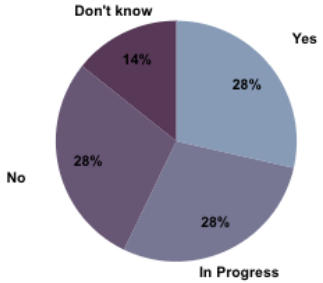
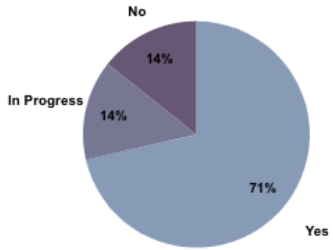
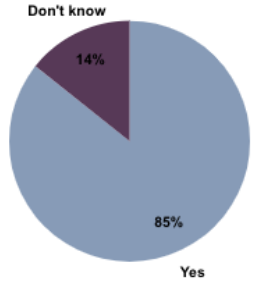


Does your entity have an Information Technology (IT) Strategic Plan?



Does your entity document Information Security Standards?



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CITY/COUNTY SYSTEM WIDE POLICIES

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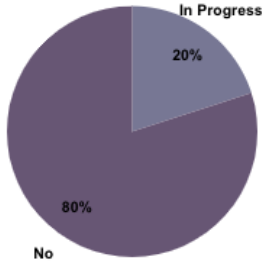

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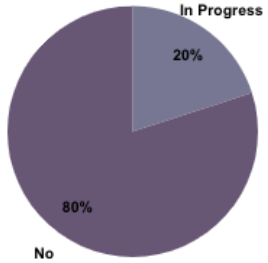

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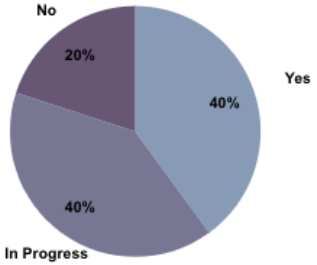

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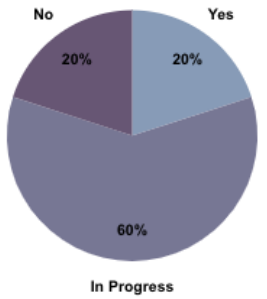

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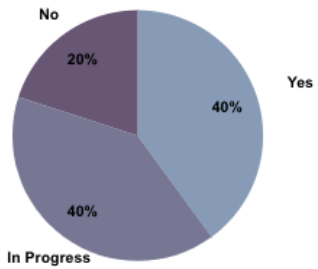

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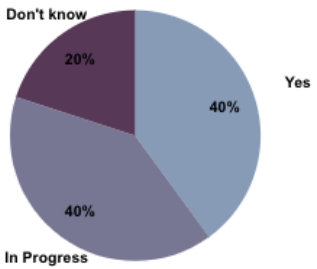

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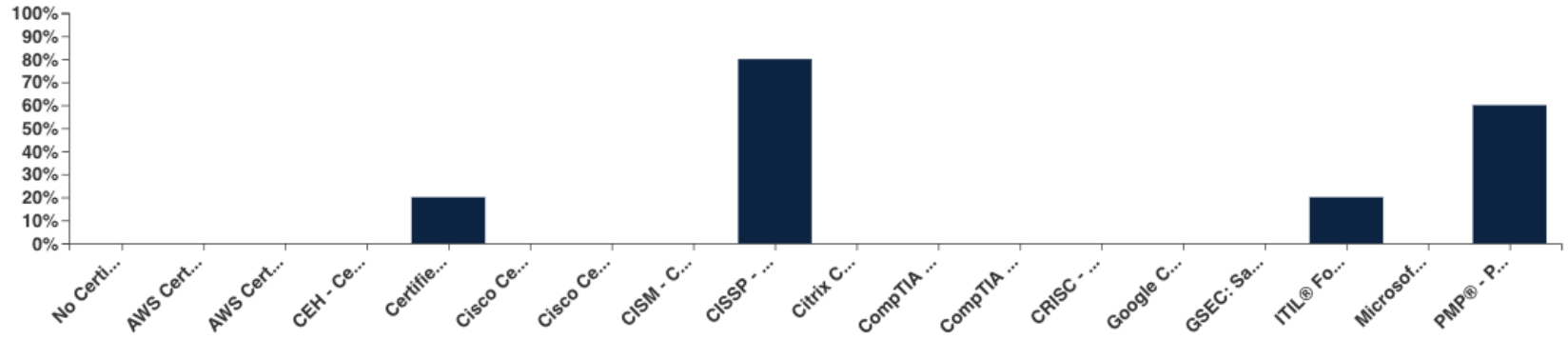
AGENCY CYBER & DATA CERTIFICATIONS

Does anyone on your staff have the following certifications?



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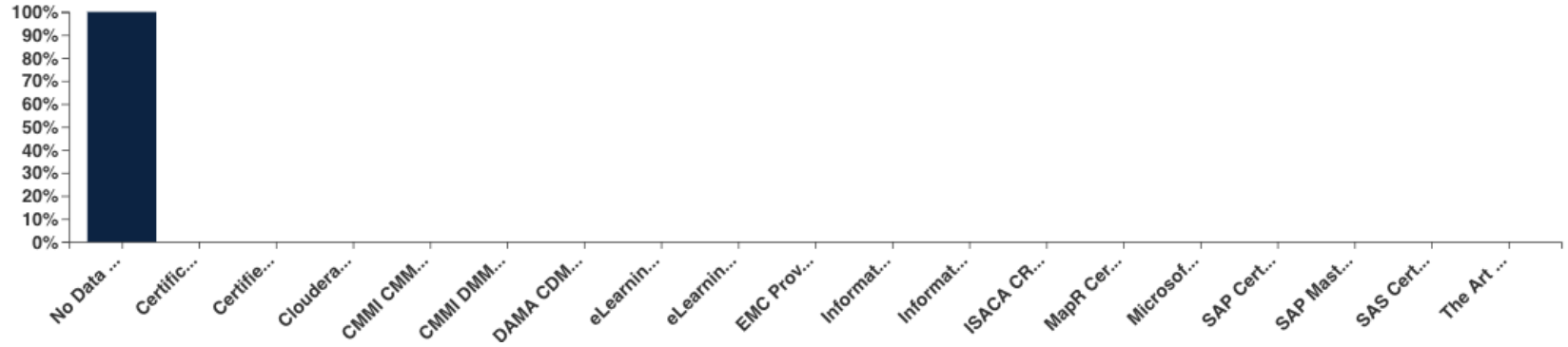

CITY/COUNTY CYBER & DATA CERTIFICATIONS

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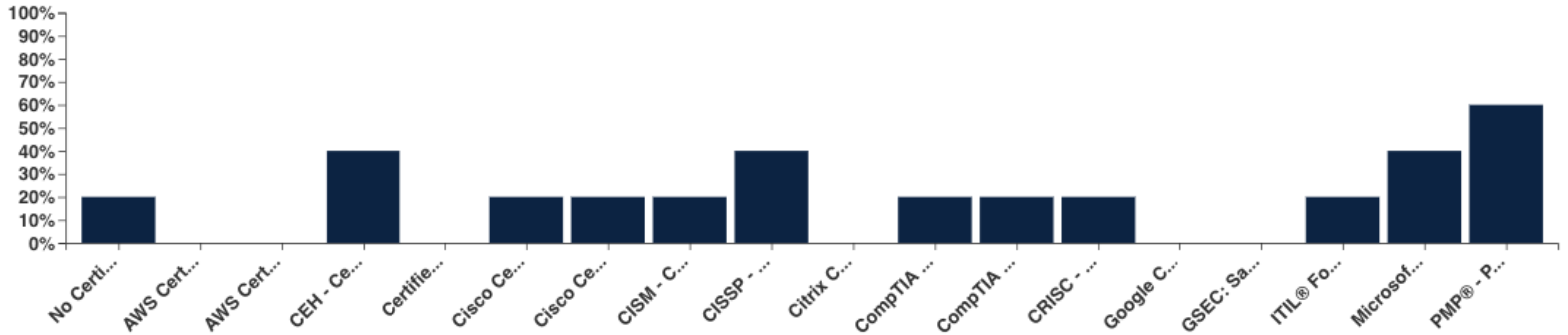

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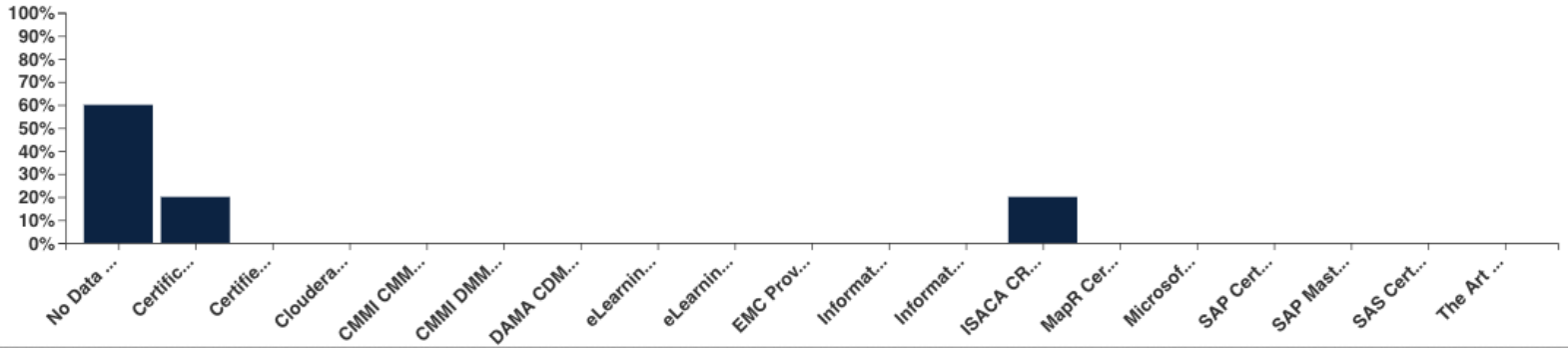


QUESTIONS ABOUT THE SURVEY?

- Relevant information
  - Press release announcing survey - http://bit.ly/32xVtKS
  - Policy questions – survey.support@governor.virginia.gov
  - Custom service questions - customerservice@smartcitiesactivator.com

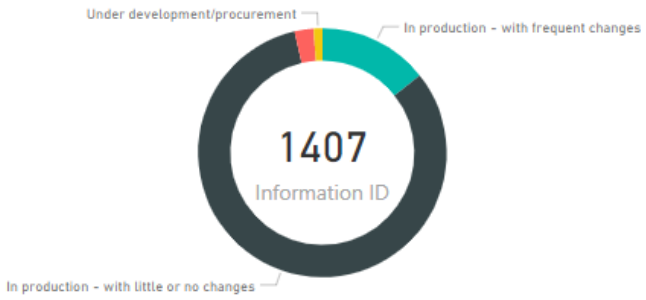
Survey response deadline changed – ***NOW October 30, 2019***

Virginia Data System Dashboard

Agency

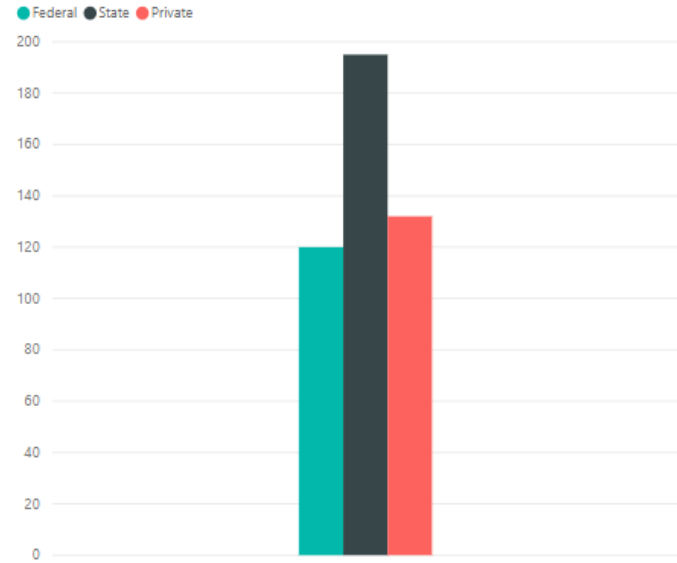
All

System Status

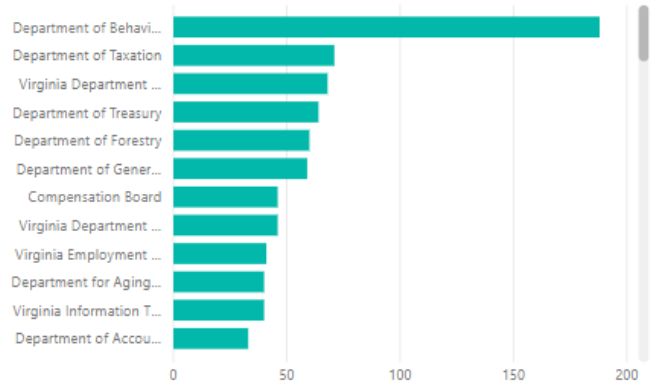


304 Data Steward	318 Business Owner	198 Database Administrator
784 Null Data Steward	855 Null Business Owner	791 Null Database Administr...
55M Users	152bn Records Processed	174bn Records Stored

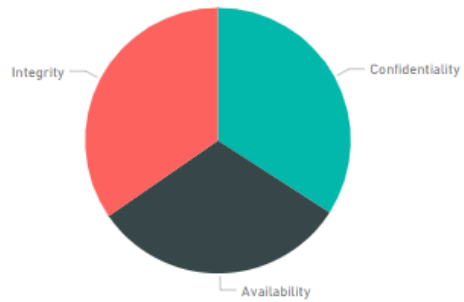
Data Shared With Federal, State and Private



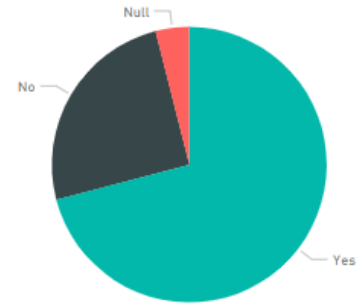
Datasets by Agency



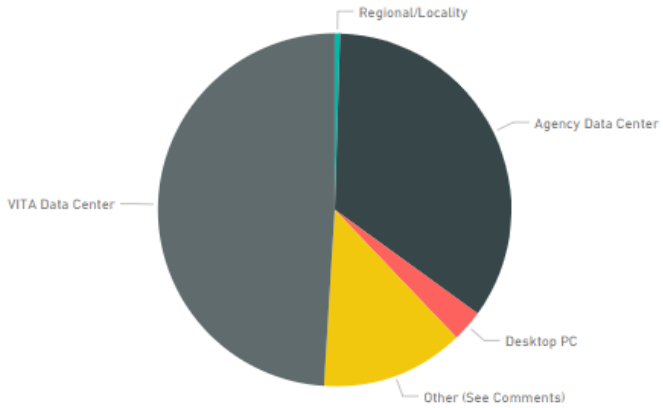
Confidentiality, Availability and Integrity



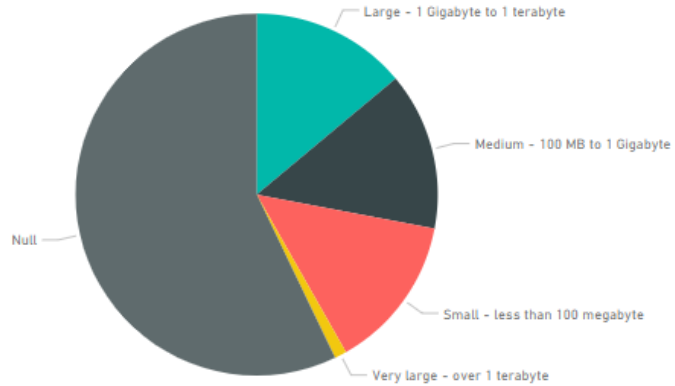
Authoritative



Data Systems by Location



Data Systems by Size



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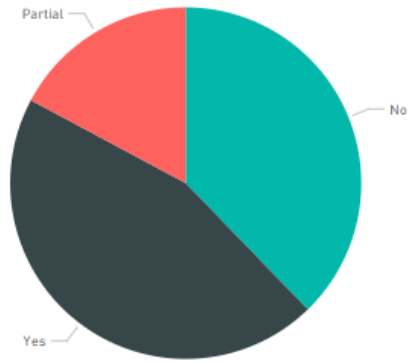
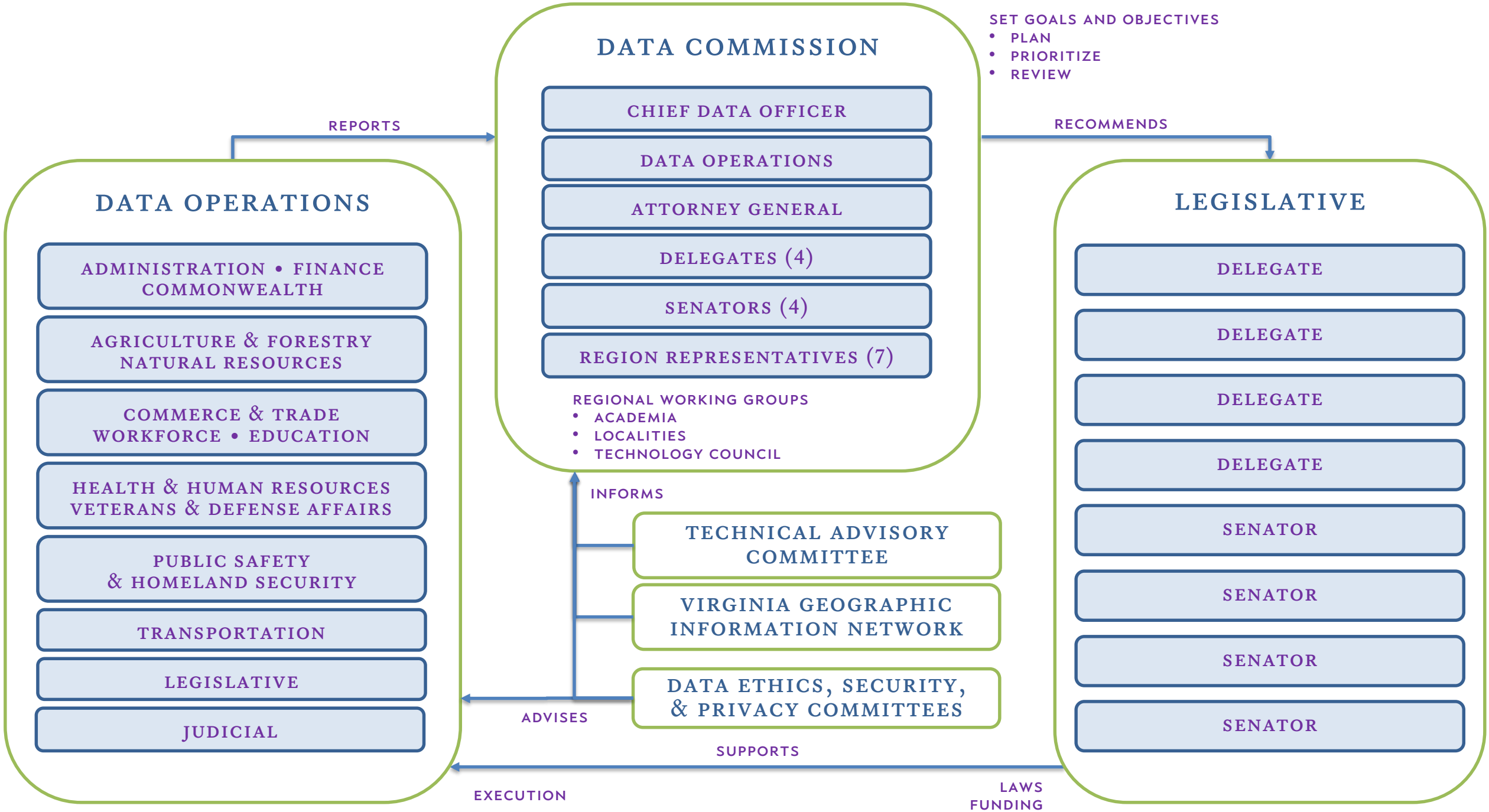
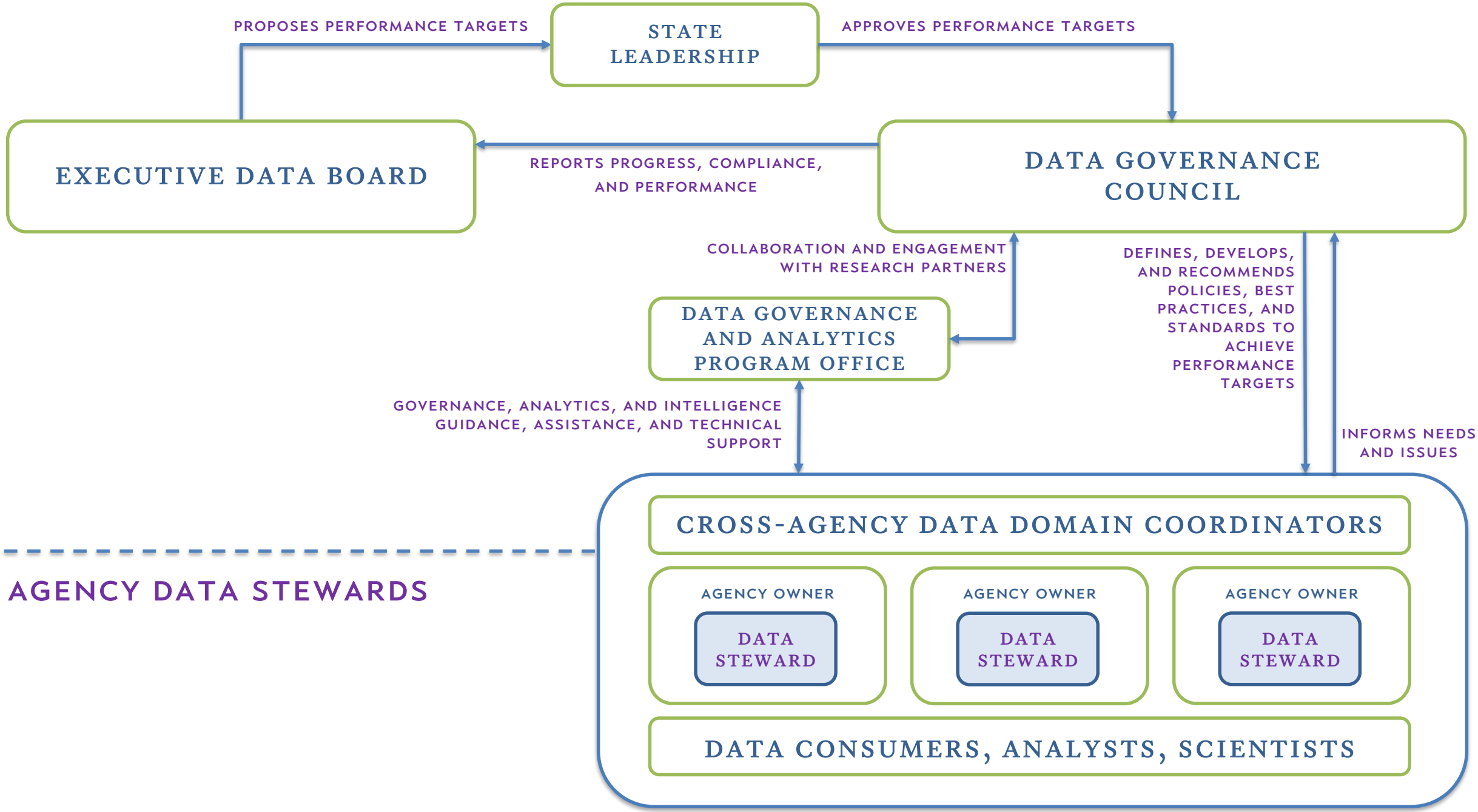
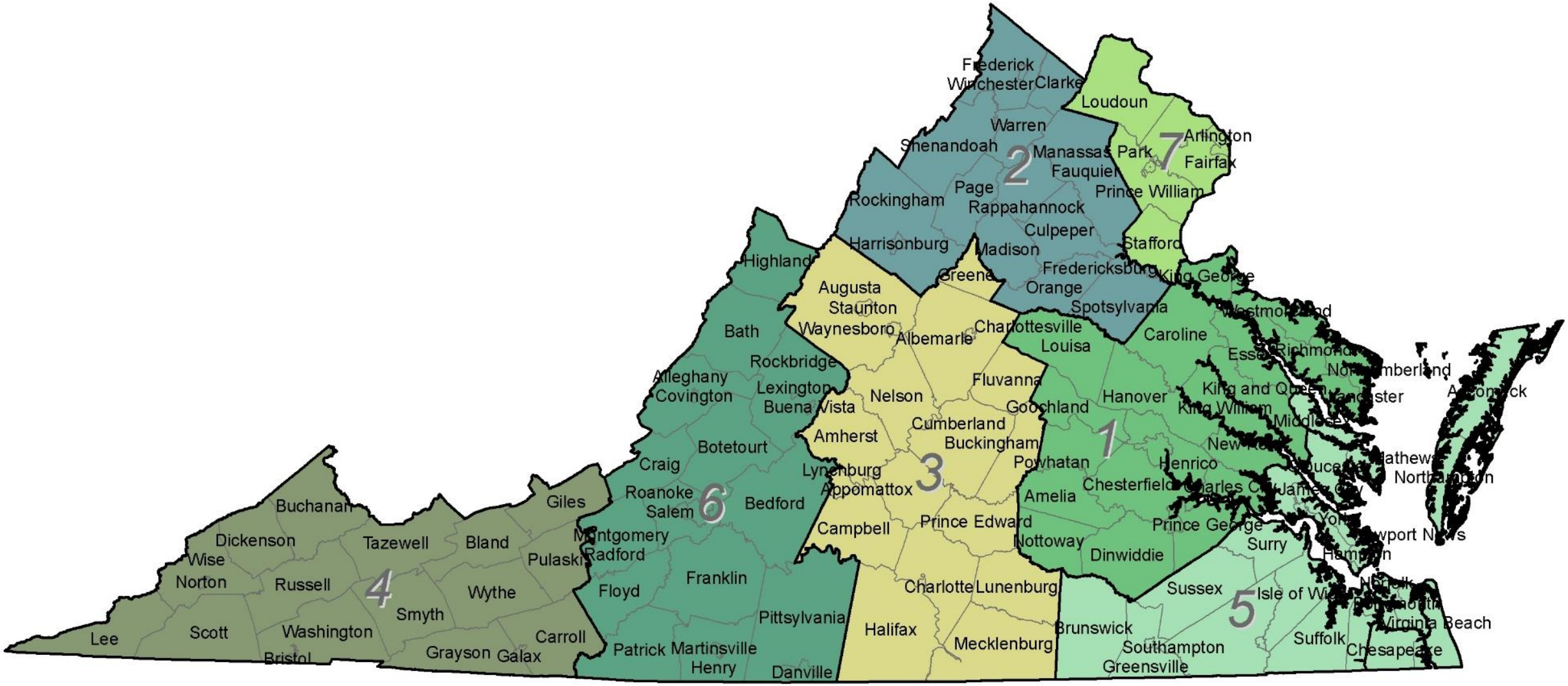


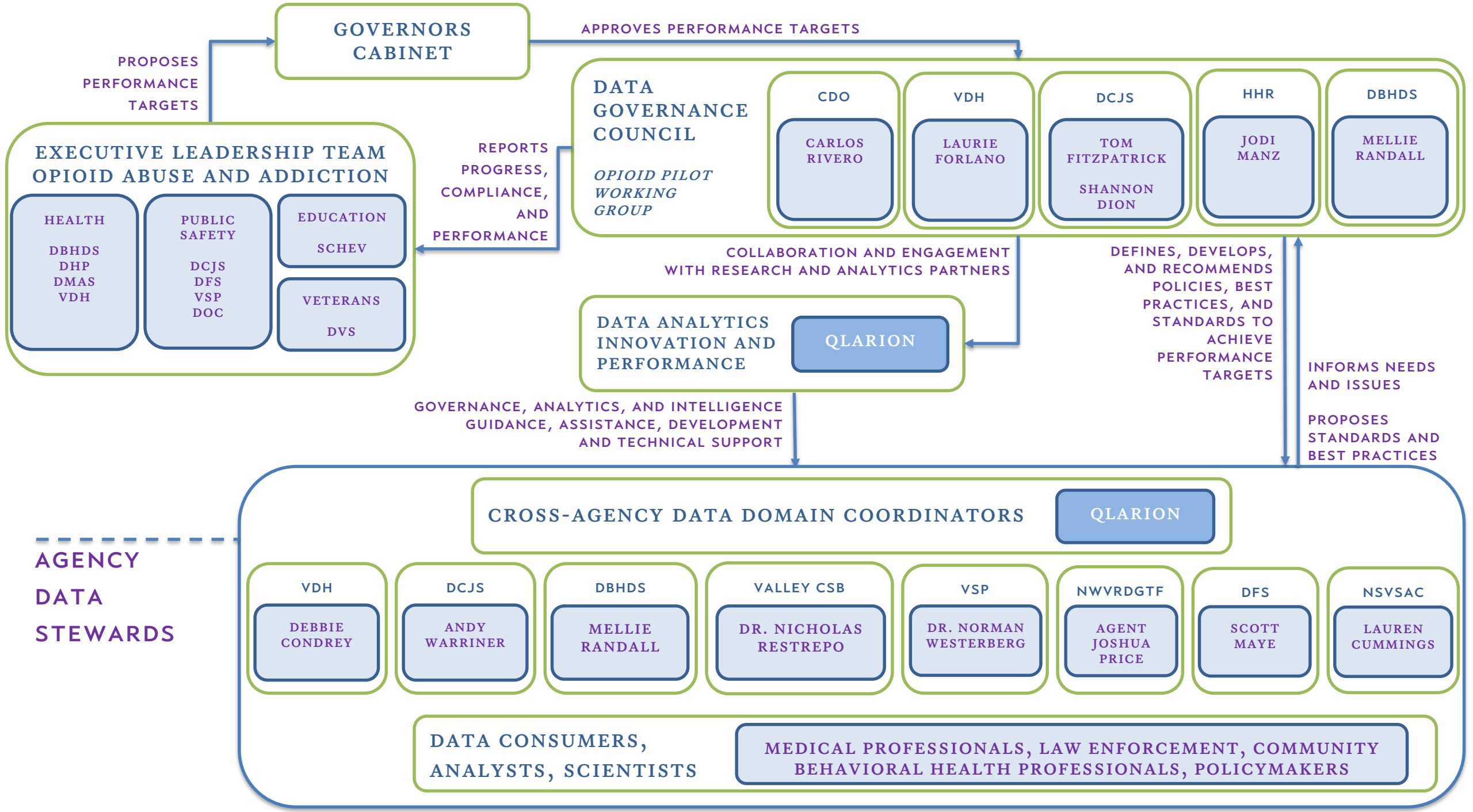

DATA COMMISSION
CHIEF DATA OFFICER
DATA OPERATIONS
ATTORNEY GENERAL
DELEGATES (4)
SENATORS (4)
REGION REPRESENTATIVES (7)
REGIONAL WORKING GROUPS
• ACADEMIA
• LOCALITIES
• TECHNOLOGY COUNCIL
SET GOALS AND OBJECTIVES
• PLAN
• PRIORITIZE
• REVIEW
REPORTS
RECOMMENDS
DATA OPERATIONS
ADMINISTRATION • FINANCE COMMONWEALTH
AGRICULTURE & FORESTRY NATURAL RESOURCES
COMMERCE & TRADE WORKFORCE • EDUCATION
HEALTH & HUMAN RESOURCES VETERANS & DEFENSE AFFAIRS
PUBLIC SAFETY & HOMELAND SECURITY
TRANSPORTATION
LEGISLATIVE
JUDICIAL
LEGISLATIVE
DELEGATE
DELEGATE
DELEGATE
DELEGATE
SENATOR
SENATOR
SENATOR
SENATOR
INFORMS
TECHNICAL ADVISORY COMMITTEE
VIRGINIA GEOGRAPHIC INFORMATION NETWORK
DATA ETHICS, SECURITY, & PRIVACY COMMITTEES
ADVISES
SUPPORTS
EXECUTION
LAWS
FUNDING


PROPOSES PERFORMANCE TARGETS
STATE LEADERSHIP
APPROVES PERFORMANCE TARGETS
EXECUTIVE DATA BOARD
REPORTS PROGRESS, COMPLIANCE, AND PERFORMANCE
DATA GOVERNANCE COUNCIL
COLLABORATION AND ENGAGEMENT WITH RESEARCH PARTNERS
DEFINES, DEVELOPS, AND RECOMMENDS POLICIES, BEST PRACTICES, AND STANDARDS TO ACHIEVE PERFORMANCE TARGETS
DATA GOVERNANCE AND ANALYTICS PROGRAM OFFICE
GOVERNANCE, ANALYTICS, AND INTELLIGENCE GUIDANCE, ASSISTANCE, AND TECHNICAL SUPPORT
INFORMS NEEDS AND ISSUES
AGENCY DATA STEWARDS
CROSS-AGENCY DATA DOMAIN COORDINATORS
AGENCY OWNER
DATA STEWARD
AGENCY OWNER
DATA STEWARD
AGENCY OWNER
DATA STEWARD
DATA CONSUMERS, ANALYSTS, SCIENTISTS


Frederick
Winchester
Clarke
Loudoun
Warren
Shenandoah
2
Manassas Park
7
Arlington
Fairfax
Fauquier
Page
Prince William
Rockingham
Rappahannock
Culpeper
Harrisonburg
Madison
Stafford
Highland
Fredericksburg
King George
Augusta
Staunton
Greene
Orange
Spotsylvania
Waynesboro
Albemarle
Charlottesville
Louisa
Caroline
Bath
Rockbridge
Alleghany
Covington
Lexington
Buena Vista
Nelson
Fluvanna
Goochland
Hanover
King and Queen
King William
Amherst
Cumberland
Buckingham
1
Botetourt
Craig
Powhatan
Henrico
Lynchburg
Appomattox
3
Roanoke
Salem
6
Bedford
Amelia
Chesterfield
Buchanan
Giles
Dickenson
Tazewell
Bland
Montgomery
Radford
Pulaski
Campbell
Prince Edward
Prince George
Nottoway
Surry
Wise
Norton
Russell
4
Wythe
Floyd
Franklin
Dinwiddie
Sussex
Smyth
Charlotte
Lunenburg
5
Lee
Scott
Washington
Pittsylvania
Halifax
Brunswick
Carroll
Grayson
Galax
Patrick
Martinsville
Henry
Danville
Mecklenburg
Southampton
Suffolk
Virginia Beach
Chesapeake
Bristol
Greensville

ROLES AND RESPONSIBILITIES

EXECUTIVE LEVEL	• Executive Steering Committee
STRATEGIC LEVEL	• Data Governance Council
TACTICAL LEVEL	• Agency Data Officers • Data Management Technical Team • Data Domain Managers/Experts • Business/Program Management • Geospatial Information Officers • Information System Security Officers • Information System Security Managers
OPERATIONAL LEVEL	• Data Stewards • Data Scientists, Architects, Engineers, Analysts, and Consumers


GOVERNORS CABINET
APPROVES PERFORMANCE TARGETS
PROPOSES PERFORMANCE TARGETS
DATA GOVERNANCE COUNCIL
OPIOID PILOT WORKING GROUP
CDO
CARLOS RIVERO
VDH
LAURIE FORLANO
DCJS
TOM FITZPATRICK
SHANNON DION
HHR
JODI MANZ
DBHDS
MELLIE RANDALL
EXECUTIVE LEADERSHIP TEAM OPIOID ABUSE AND ADDICTION
HEALTH
DBHDS
DHP
DMAS
VDH
PUBLIC SAFETY
DCJS
DFS
VSP
DOC
EDUCATION
SCHEV
VETERANS
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DATA ANALYTICS INNOVATION AND PERFORMANCE
QLARION
GOVERNANCE, ANALYTICS, AND INTELLIGENCE GUIDANCE, ASSISTANCE, DEVELOPMENT AND TECHNICAL SUPPORT
AGENCY DATA STEWARDS
CROSS-AGENCY DATA DOMAIN COORDINATORS
QLARION
VDH
DEBBIE CONDREY
DCJS
ANDY WARRINER
DBHDS
MELLIE RANDALL
VALLEY CSB
DR. NICHOLAS RESTREPO
VSP
DR. NORMAN WESTERBERG
NWVRDGTF
AGENT JOSHUA PRICE
DFS
SCOTT MAYE
NSVSAC
LAUREN CUMMINGS
DATA CONSUMERS, ANALYSTS, SCIENTISTS
MEDICAL PROFESSIONALS, LAW ENFORCEMENT, COMMUNITY BEHAVIORAL HEALTH PROFESSIONALS, POLICYMAKERS

DATA TRUST

Safe, secure, and legally compliant information sharing environment

- Establish consistent requirements for trust members through a standardized data sharing agreement process
- Provide a scalable alternative to multiple "point-to-point" sharing
- Promote trust among trust members through common rules for data security, privacy, and confidentiality
- Reduce technical costs by onboarding to a single environment using standard NIEM protocols

Reporting, Analytics, and Intelligence Services

Law Enforcement | *Medical Professional* | *Policy Maker* | *Innovative Research* | *Social Worker* | *Academia Higher Ed* | *Government Agency*

Google Analytics | python | +ableau | databricks | Power BI | Qlik | Google Big Query | MicroStrategy | SQL

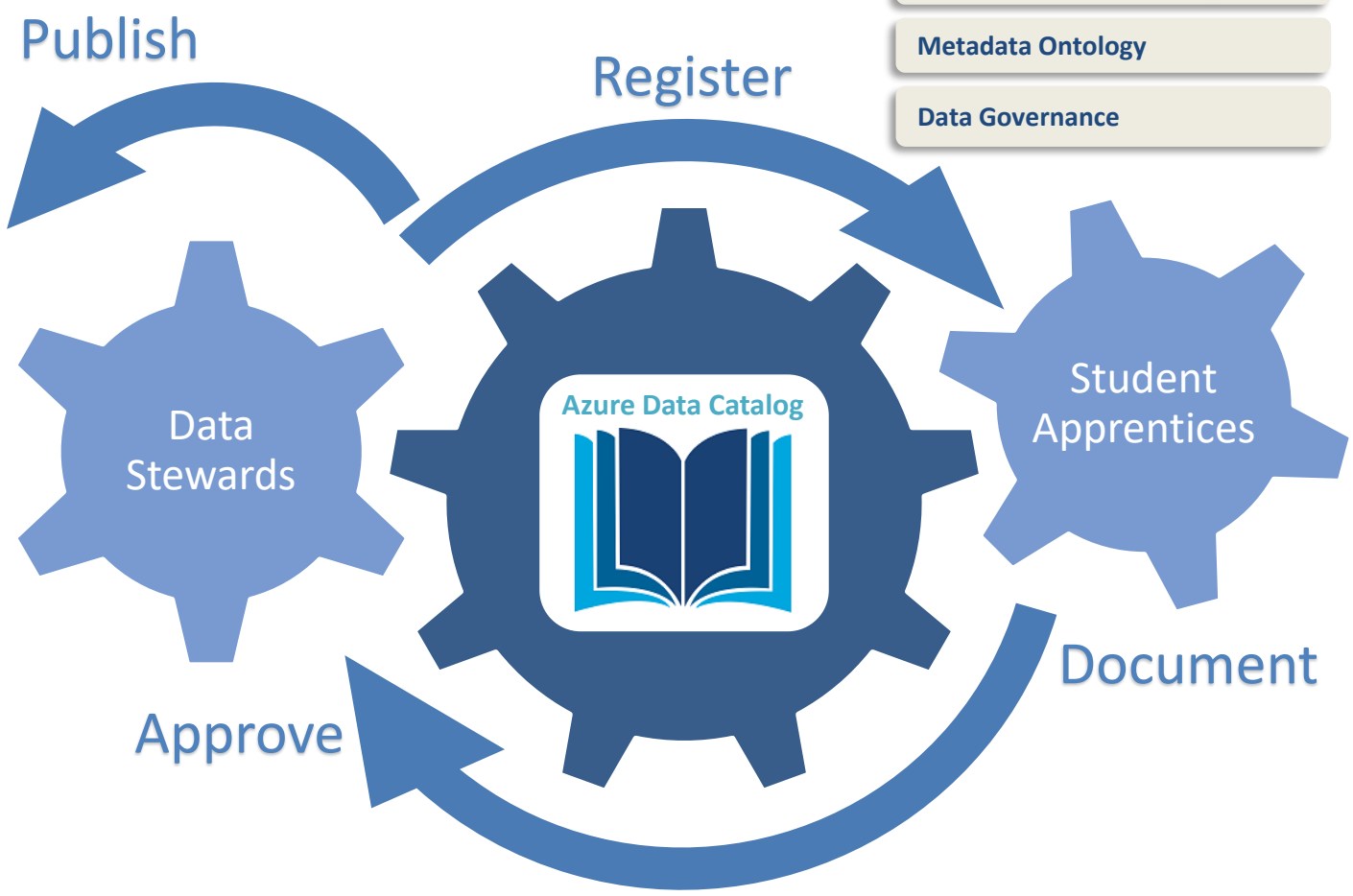
Curated Data Catalog

Enterprise Identity & Access Management

Enterprise Semantic Data Layer

Socrata | amazon web services | Microsoft Azure

VDH | DMV | DSS | DOE | DVS | VSP

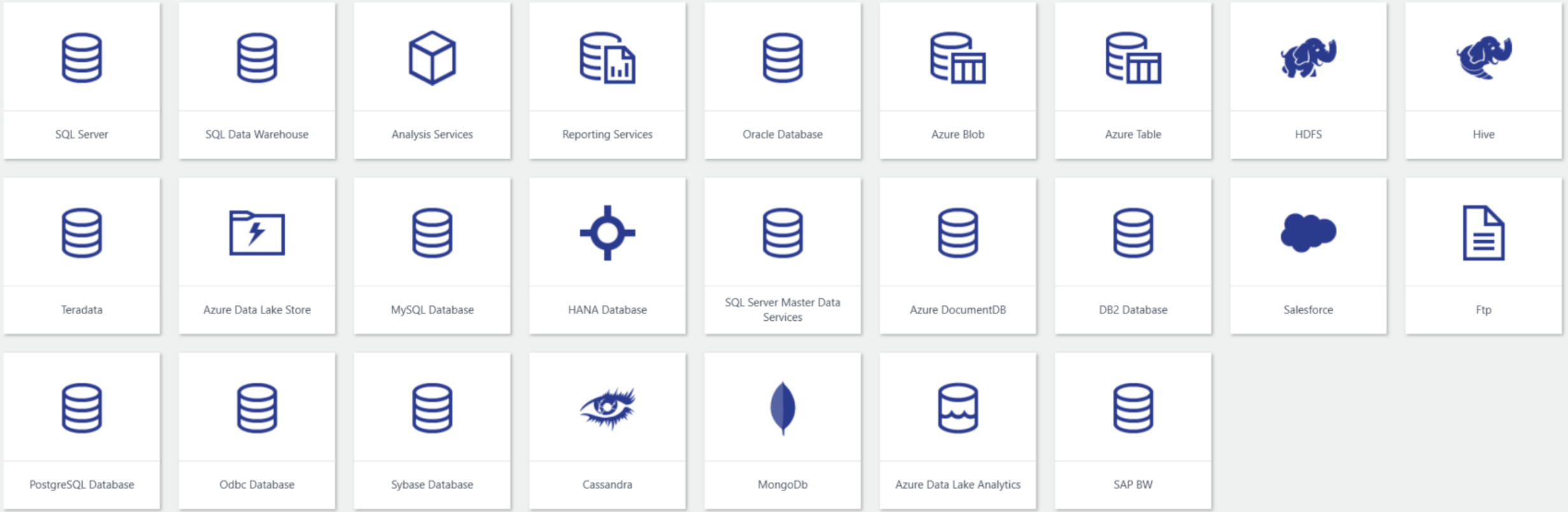


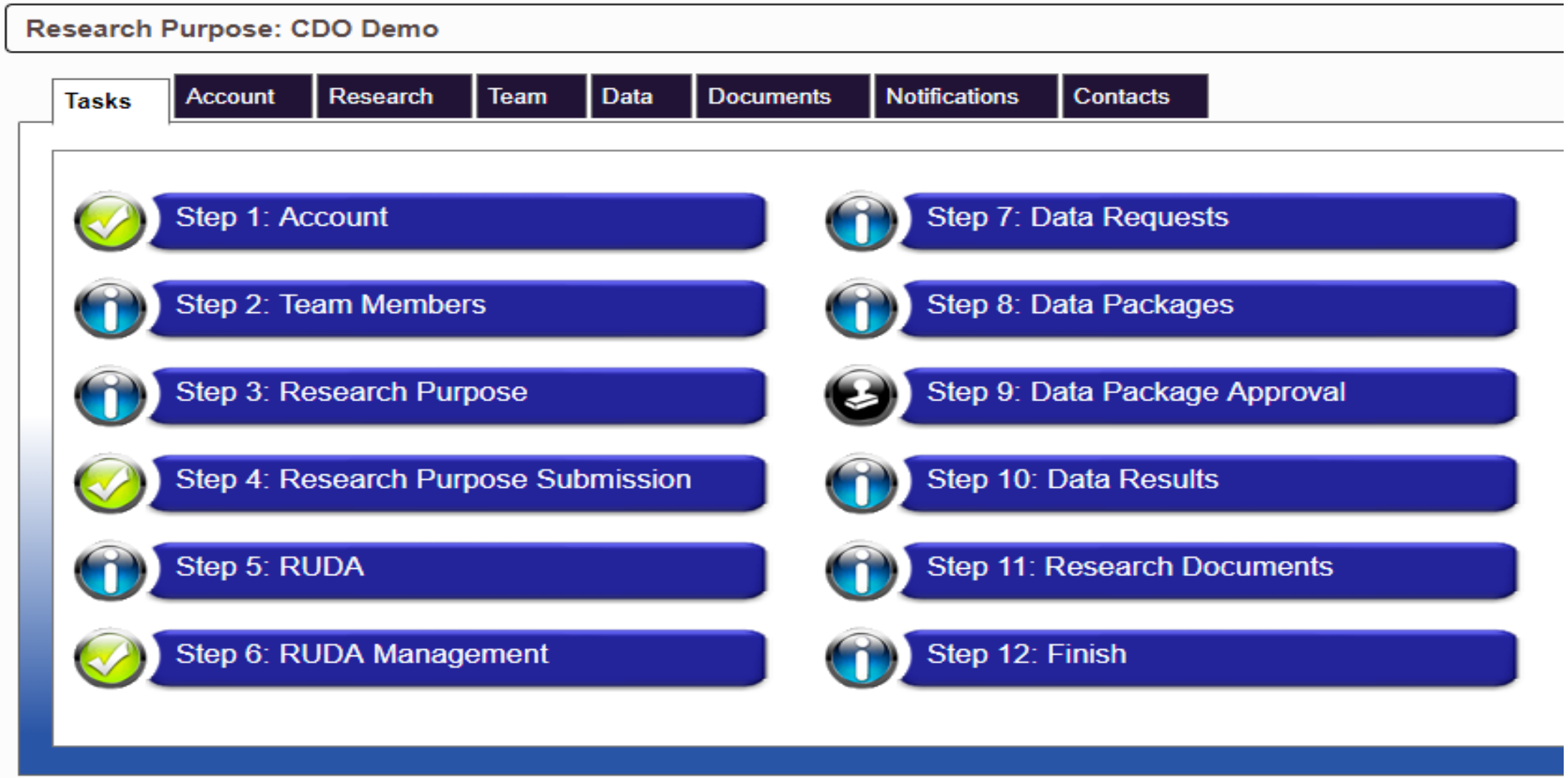
- Data Asset Registration
- Metadata Documentation
- Business Glossary
- ML Tag Suggestions
- Metadata Approval
- Publish to Curated Catalog
- Metadata Ontology
- Data Governance

Microsoft Azure Data Catalog

Select a Data Source:

Search




Research Purpose: CDO Demo
Tasks
Account
Research
Team
Data
Documents
Notifications
Contacts
Step 1: Account
Step 2: Team Members
Step 3: Research Purpose
Step 4: Research Purpose Submission
Step 5: RUDA
Step 6: RUDA Management
Step 7: Data Requests
Step 8: Data Packages
Step 9: Data Package Approval
Step 10: Data Results
Step 11: Research Documents
Step 12: Finish

DATA CULTURE

- Establish **AWARENESS**
- Facilitate **ENGAGEMENT**
- Provide **INSPIRATION**
- Promote **EMPOWERMENT**

STUDENT ENGAGEMENT

- Rural **APPRENTICESHIP** Program
  - Data Documentation and Visualization
  - Data Quality Assessments
- Commonwealth Data **INTERNSHIP** Program
  - Exploratory Data Analysis
  - Data Modeling
- Commonwealth Analytics **FELLOWSHIP**
  - Data Analytics
  - Predictive Modeling
  - Machine Learning

DATA SCIENCE BRAIN TRUST

- Students work on increasingly complex data projects as they mature academically
- University faculty collaborate with agency subject matter experts on research proposals to support students and develop algorithms
- Innovative businesses "operationalize" algorithms developed by research universities through integration with the stakeholder's intelligence framework supporting **ACTIONABLE DECISIONS**

FRAMEWORK FOR ADDICTION ANALYSIS AND COMMUNITY TRANSFORMATION

- FAACT is a data sharing and analytics platform to address the opioid and addiction crisis
- Originally created through a partnership between the Winchester community, the Commonwealth, and Qlarion
- Brings together data across many relevant disciplines
- Provides insight and access not possible before
- Piloted in NW Virginia in late 2018 currently expanding into the Roanoke Valley region with additional regions and data sets planned

FAACT DATA SETS

During the pilot phase (August 2018 – April 2019), the data sets included:

- PRE-TRIAL
- COMMUNITY CORRECTIONS
- POLICE INCIDENTS
- REGIONAL OVERDOSES
- LAB ANALYSIS RESULTS
- HOSPITAL ADMISSIONS AND PATIENTS
- SOCIAL SERVICES
- UNEMPLOYMENT
- POVERTY
- EDUCATION

FAACT DATA SOURCES

The organizations that have contributed data so far included Federal, State, Local and Private organizations:

- DCJS
- LOCAL CORRECTIONS
- VA STATE POLICE
- COMMUNITY SERVICE BOARD
- VA DEPT OF FORENSIC SCIENCES
- WINCHESTER POLICE DEPARTMENT
- PRIVATE HEALTHCARE SYSTEM
- US CENSUS AND BUREAU OF LABOR

FAACT PROPOSED STATEWIDE AND NATIONAL DATA SETS

- EMERGENCY MEDICAL SERVICES
- EMERGENCY DEPARTMENT
- PRESCRIPTION MONITORING PROGRAM
- PROBATION DETAIL
- DRUG COURT
- NEONATAL SCREENING
- EDUCATION DETAIL
- ALL CRIME INCIDENTS
- OD MAP
- ARCOS

FAACT DATA USES

The data is accessible in two ways within the platform

- Data Sharing
  - Used by authorized users to conduct their own analysis
  - Every data element is accessible via API or export
- Analytics
  - Curated analytics designed for ease of use and self service
  - Answers questions such as:
    - How do user profiles differ by substance?
    - What is the level of harm associated with a specific user/substance profile?
    - What are the geographic patterns associated with user activity?
    - What crimes are correlated with the use of particular substances?
  - Advanced analysis helps to identify the micro-segmented populations that are at risk of a substance abuse disorder

FAACT BENEFITS IN WINCHESTER, VA

- Becoming more proactive through the timely use of data (e.g., emerging drug threats)
- Understanding "Age of First Use" to drive attention to appropriate youth engagement through an evidence-based curriculum and provide parents, guardians, and caregivers with tools to identify and address substance use early on (e.g., Give Me a Reason Program)
- Adjusting and co-locating staff at strategic locations to better align with community needs (e.g., coalition peers in medical facilities, community centers, and academic institutions)
- Improved understanding of relationships between disparate data sets (e.g., crimes associated with attributable to addiction, time from first use to first arrest)
- Identifying demographic differences between user populations to better engage, treat, and support (e.g., opioid versus stimulant dependency)
- Using the platform to attract and acquire additional funding through data-driven actions and evidence-based policymaking (e.g., $1M in grants for the Winchester Coalition)

ISSUES ENCOUNTERED

- Sharing data is a vague and ill-defined process which takes a lot of time and effort to be successful (even for non-sensitive data)
- Due to organizational reluctance with data sharing, project was initially limited to non-sensitive data
- Source data was poorly documented across most systems (e.g., lack of data dictionaries)
- Needed to conform data to a common standard (e.g., NIEM) to link across systems
- Lack of procurement processes and IT services required innovative approaches and solutions

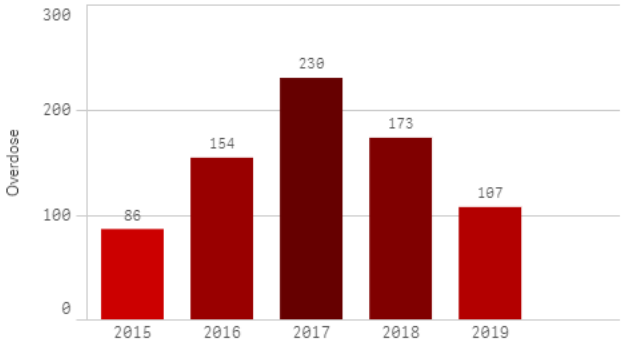
FAACT – WHAT'S NEXT?

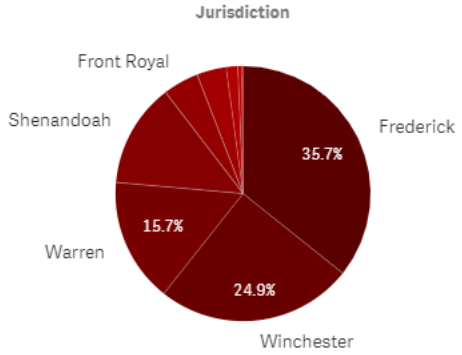
- Add more regional, statewide, and national data sets
- Implement a robust governance model through the development of a data trust and establishing a Data Governance Council
- Make the analytics platform available to users across the commonwealth to widen the impact
- Better integrate data sets at the person level by incorporating sensitive de-identified data
- Augment the analytical capabilities of the platform by adding new data, methods, and models
- Increase community adoption and engagement to save lives

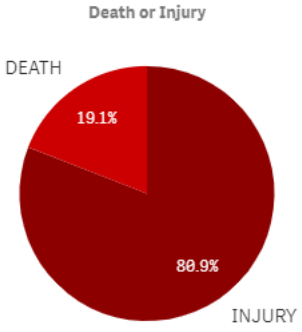
REGIONAL OVERDOSE ANALYSIS

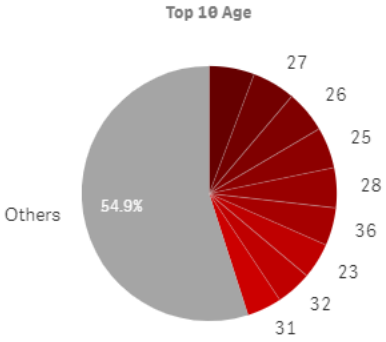
Task Force Overdose Tracking Analysis

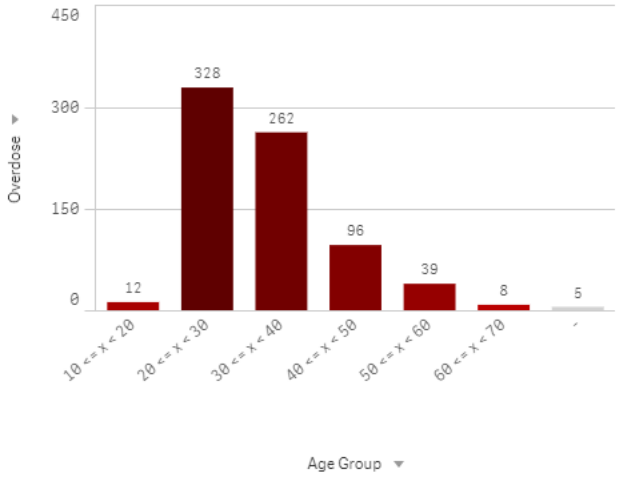
Jurisdiction | Sex | Age Group | Year | Month | Date











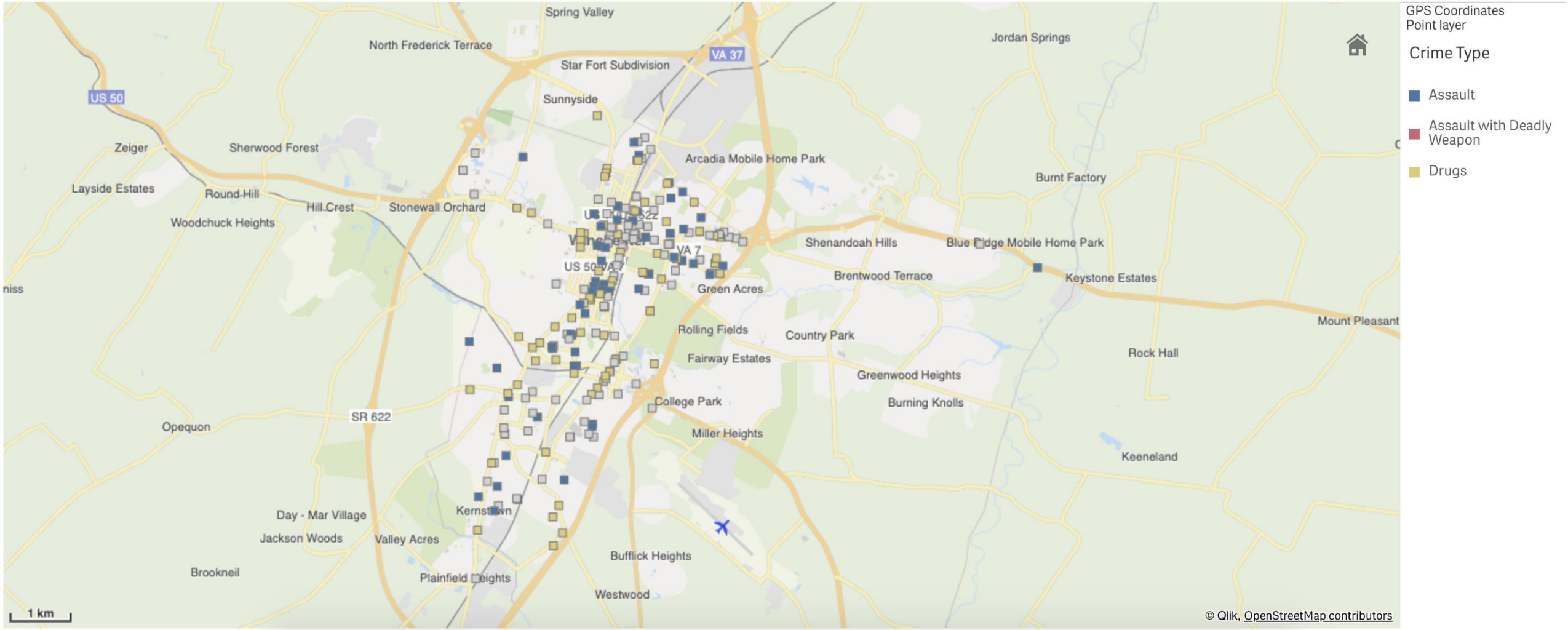
Overdose Tracking

Jurisdiction	Sex Category	Age	Death or Injury	Date	Overdose	Multiple Overdose	Fentanyl Detected
Totals					**750**	**60**	**71**
Shenandoah	MALE	24	INJURY	8/21/2019	1	0	0
Front Royal	MALE	61	DEATH	8/16/2019	1	0	0
Frederick	MALE	41	INJURY	8/15/2019	1	0	0
Shenandoah	MALE	35	INJURY	8/12/2019	1	0	0
Winchester	MALE	26	INJURY	8/10/2019	1	0	0
Shenandoah	MALE	22	INJURY	7/31/2019	1	0	0
Front Royal	FEMALE	44	INJURY	7/31/2019	1	0	0
Shenandoah	FEMALE	36	INJURY	7/30/2019	1	0	0
Front Royal	MALE	49	DEATH	7/29/2019	1	0	1
Front Royal	FEMALE	36	DEATH	7/27/2019	1	0	0
Frederick	FEMALE	24	INJURY	7/27/2019	1	0	0

GEOSPATIAL CRIME ANALYSIS (DRUG AND VIOLENT CRIMES)

Crime Analysis (Winchester)

Crime Map



STREET LEVEL VIOLENT CRIME ANALYSIS

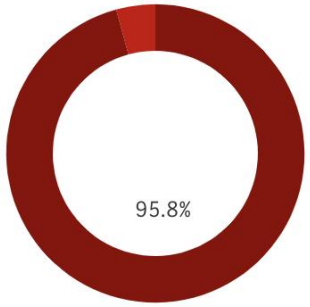
Crime Analysis (Winchester)

Year

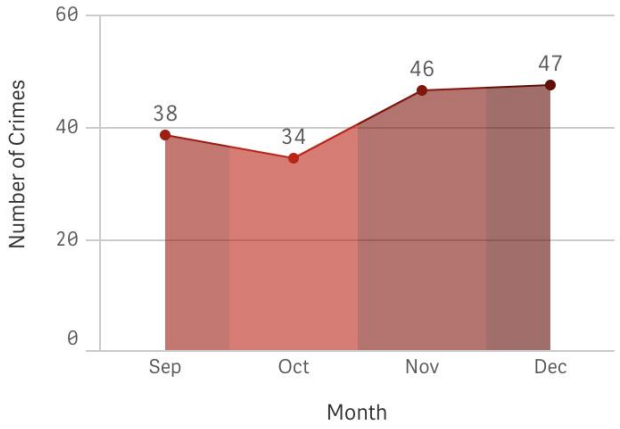
Month

Top Crime Type:
Assault

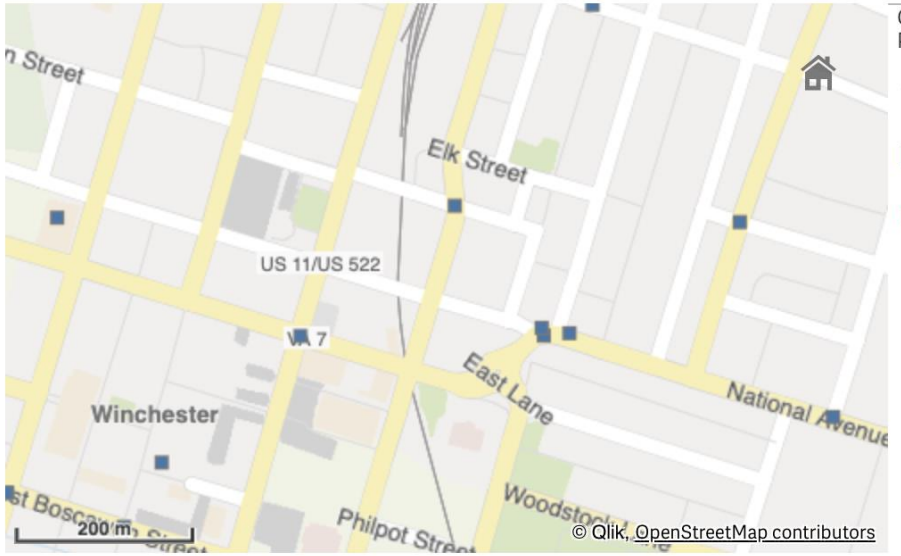
Distribution of Parent Crimes



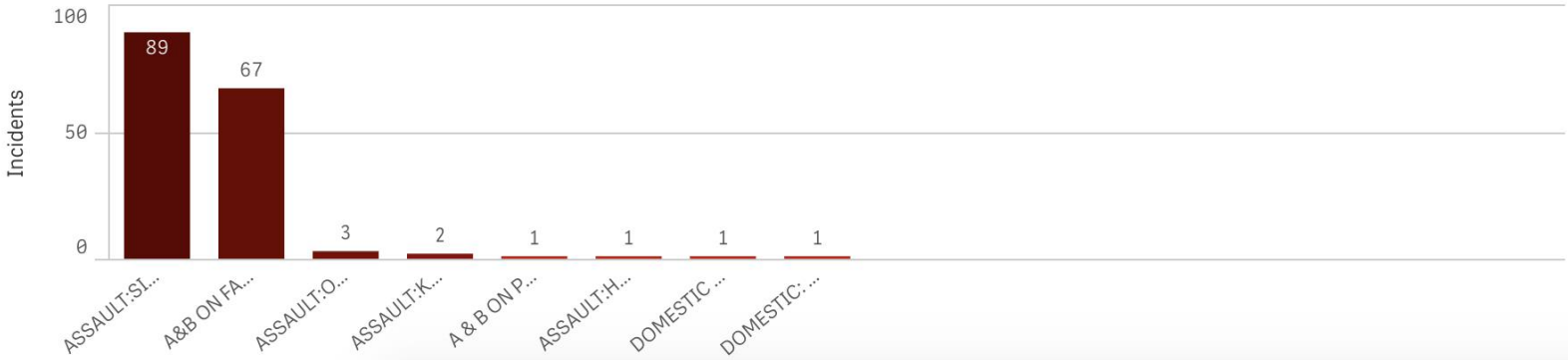
Temporal Trends in Crime



Crime Map



Arrest Crime Winchester



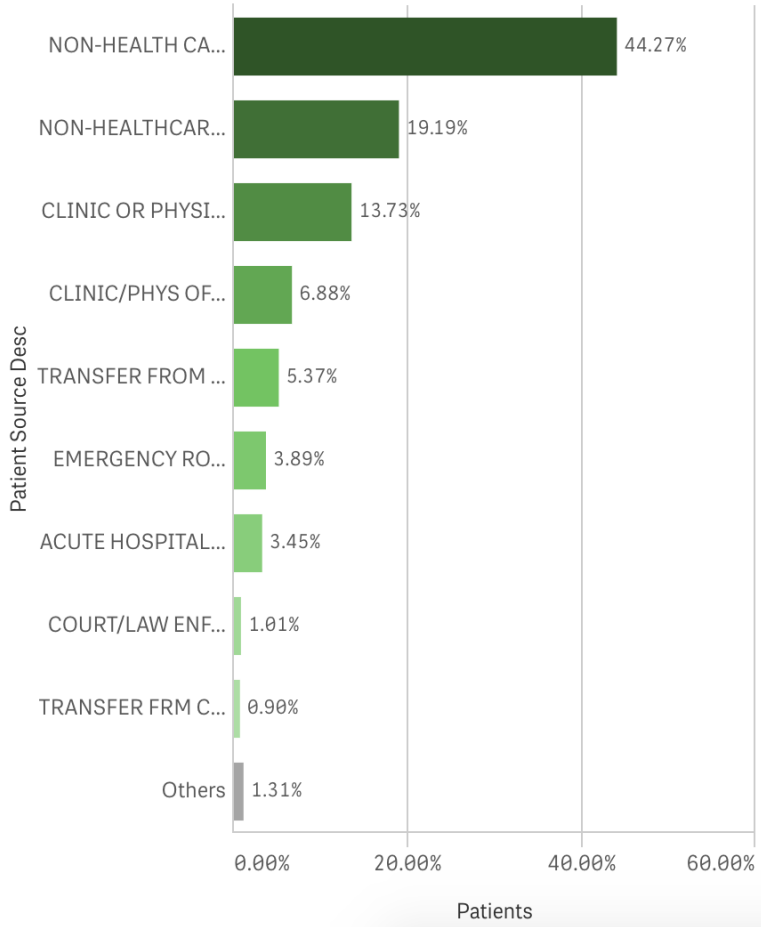
ZipCode, Location Type, Address

VALLEY HEALTH PATIENT ANALYSIS

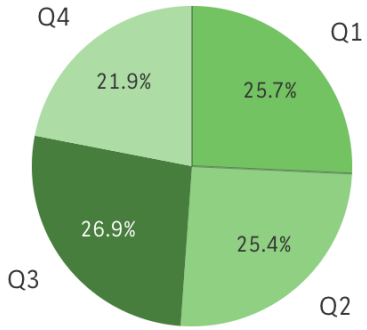
Patient Analysis

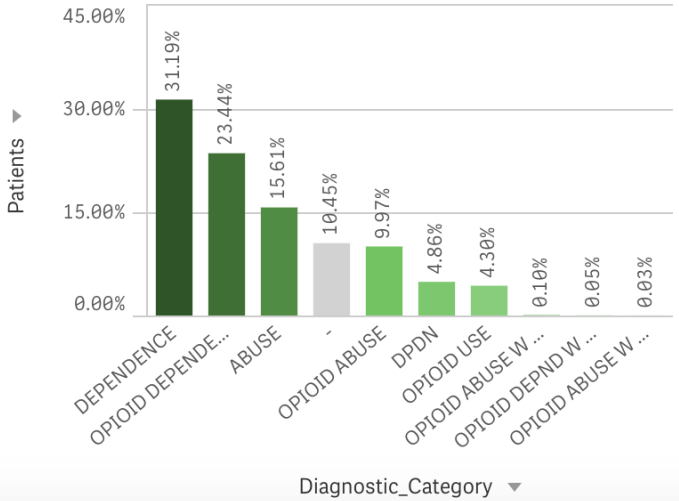
Opioid

Patients Source

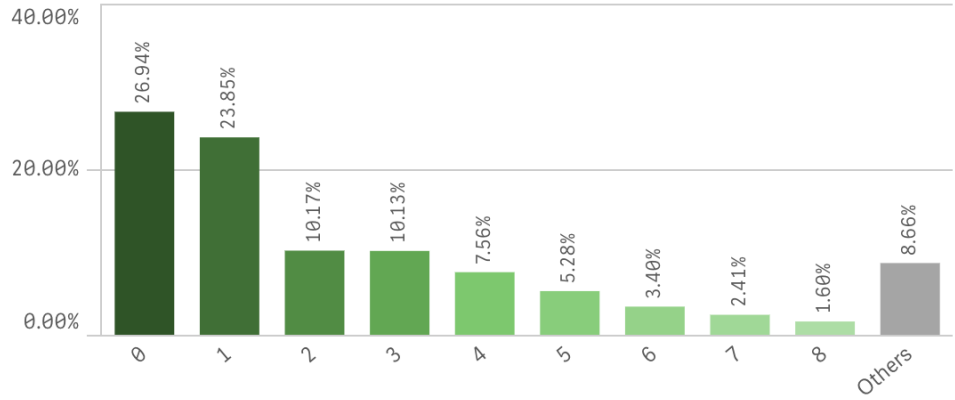


Admit Quarter

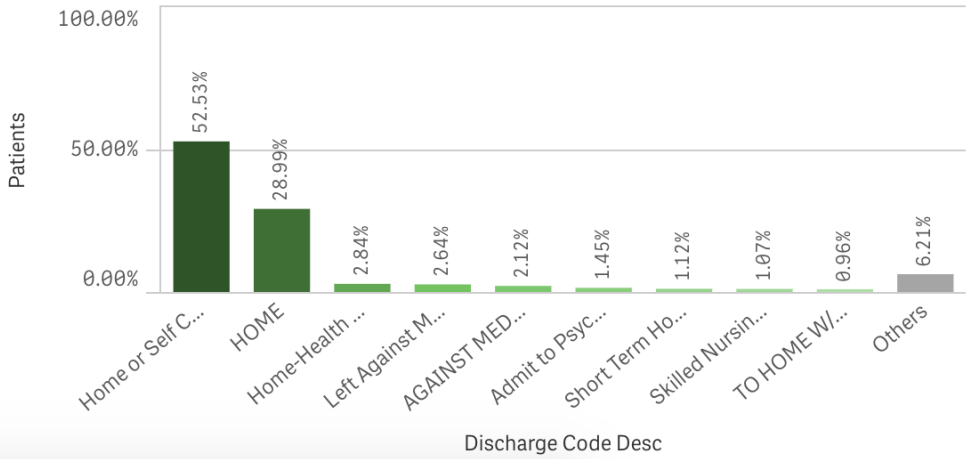




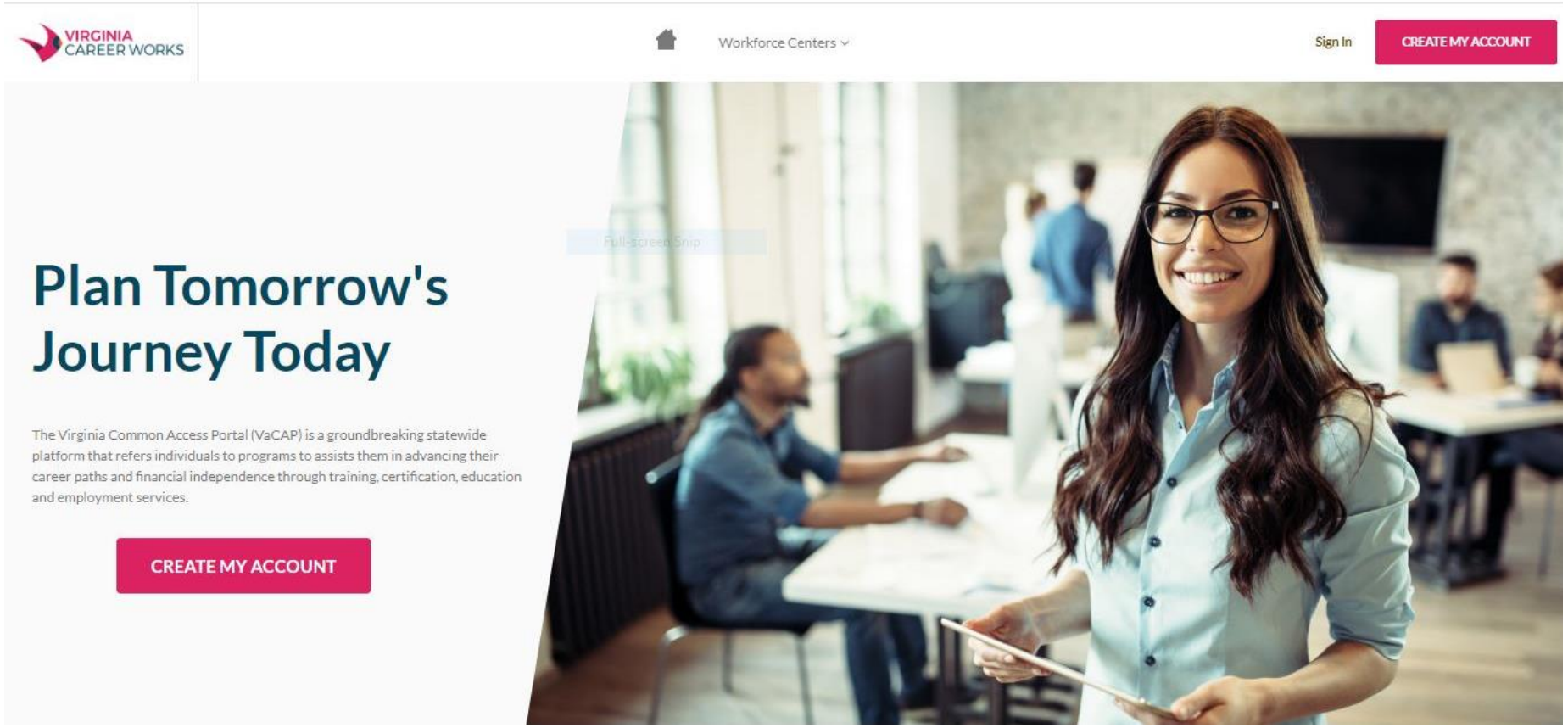
Length of Stay



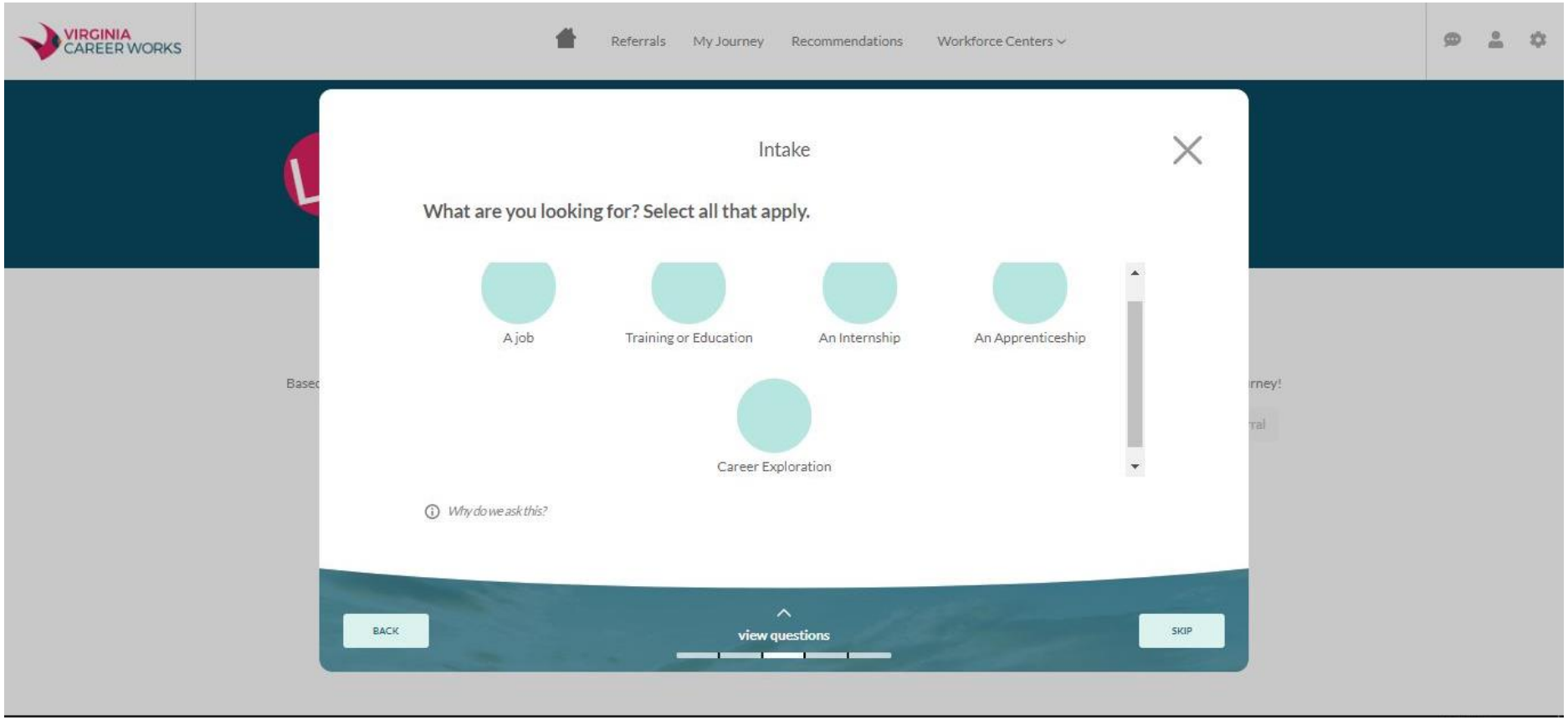
Discharge Facility



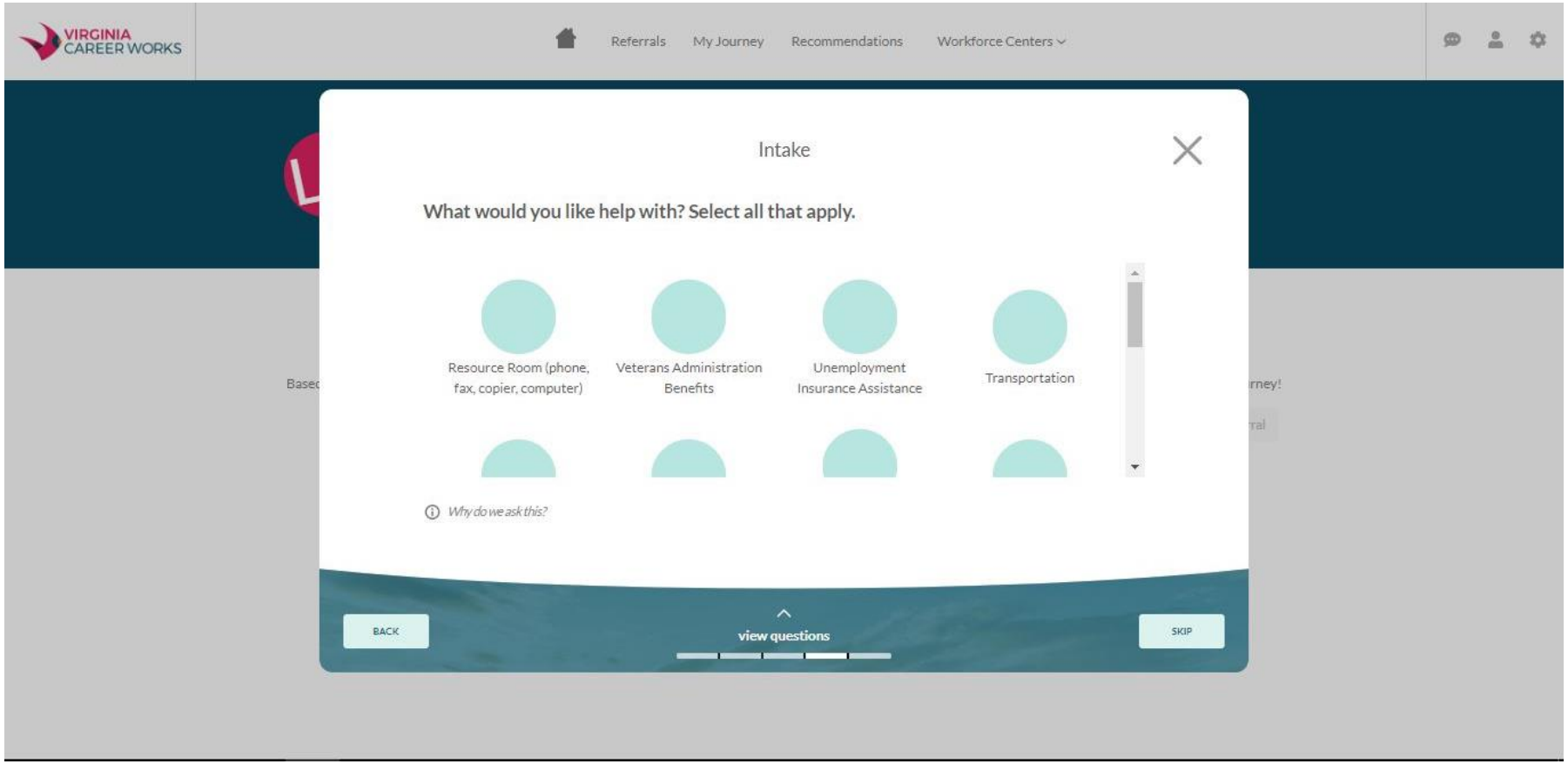
VIRGINIA CAREERWORKS REFERRAL PORTAL



VIRGINIA CAREERWORKS REFERRAL PORTAL



VIRGINIA CAREERWORKS REFERRAL PORTAL



DATA TRUST

Virginia Employment Commission

Trade Act Programs
Veterans Programs
Labor Exchange Services
Targeted Labor Market Information

dbvi Department for the Blind and Vision Impaired
Education • Employment • Independence

Virginia Rehabilitation Center for the Blind and Vision Impaired
Vocational Rehabilitation Program
Technical Assistance for Business
Business Enterprise Program
Virginia Industries for the Blind

VIRGINIA DEPARTMENT OF SOCIAL SERVICES

Virginia Initiative for Employment Not Welfare – Employment Advancement for TANF Participants
SNAP Employment and Training
Virginia Refugee Resettlement Program

VIRGINIA DEPARTMENT OF EDUCATION

Office of Career, Technical and Adult Education
Microsoft IT Academy
Path to Industry Certification
Workplace Readiness Skills Assessment
High School Equivalency and Adult High School Diplomas
Adult High School English as a Second Language (ESL)
PluggedIn VA

Virginia's Community Colleges

Industry Certifications and Professional Licensures Courses
Customized Training for Businesses and Individuals
Career Coaching
WIA Adult, Youth and Dislocated Worker/Rapid Response
Post-secondary Career & Technical Education (CTE)

DEPARTMENT OF LABOR AND INDUSTRY

Registered Apprenticeship

DARS
VIRGINIA DEPARTMENT FOR AGING AND REHABILITATIVE SERVICES

Senior Community Service Employment Program
Vocational Rehabilitation Program
Wilson Workforce and Rehabilitation Center

VEDP Virginia Economic Development Partnership

Customized Workforce Training
Virginia Jobs Investment Program
Higher Education Business Resources

Virginia Department of Veterans Services
Veterans Education Transition and Employment

State Approving Agency for Veterans Education and Training
Virginia Military Survivors and Dependents Education
Virginia Values Veterans
Virginia Transition Assistance
Military Medics and Corpsmen

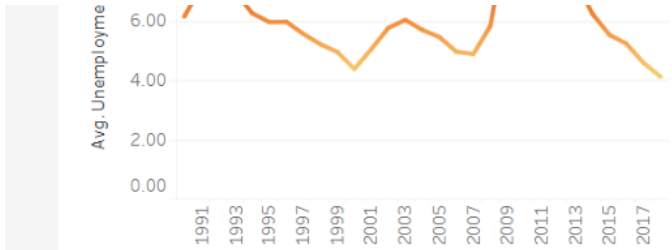
PERFORMANCE DASHBOARDS

- EXECUTIVES
- SERVICE MANAGERS
- SYSTEM ADMINISTRATORS
- VIRGINIA WORKFORCE REPORTS

EXECUTIVE DASHBOARD

Executive Overview | Executive People Analysis | Executive Places Analysis | Executive Service Analysis | Reporting

	Type	Name
☐	☆	Executive Overview
☐	☆	Executive People Analysis
☐	☆	Executive Places Analysis
☐	☆	Executive Service Analysis
☐	☆	Reporting



Executive Overview

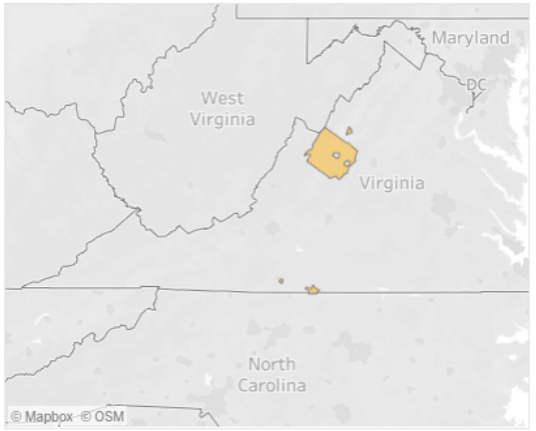
Clients Referred
98
# of Referrals: 327

Unemployment Rate
3.39%

umber of Referrals by User's Home State

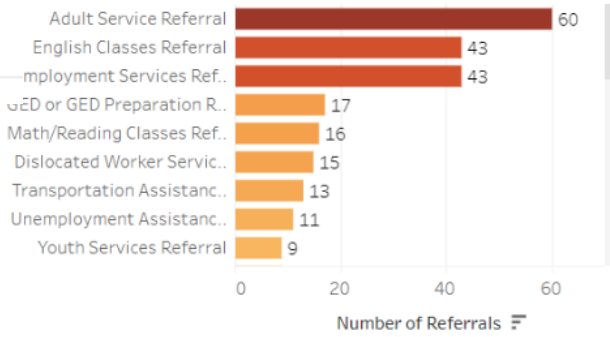
(All)
Other
VA and S...

Number of Clients Served by Region

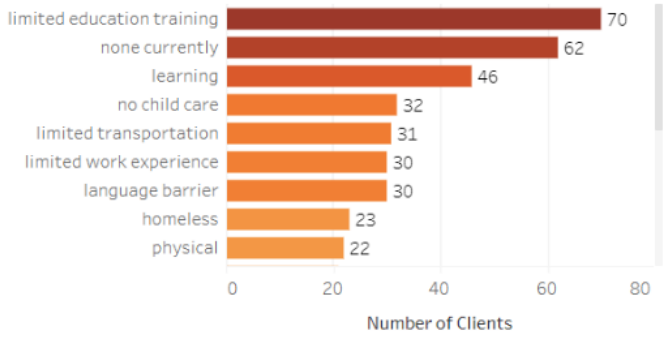


(All)
Null
Shenandoa...
South Cent...
West Piedm...

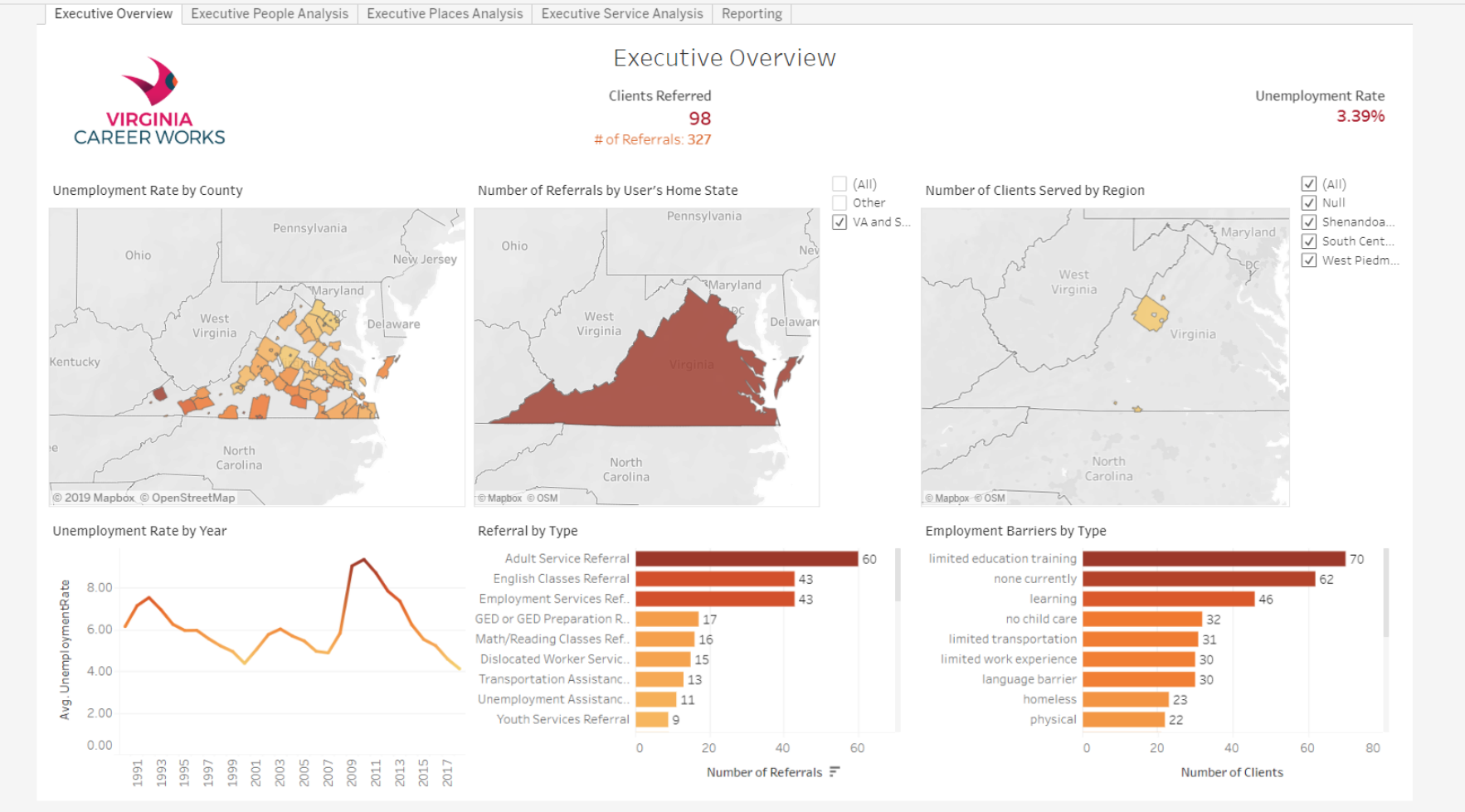
eferral by Type



Employment Barriers by Type



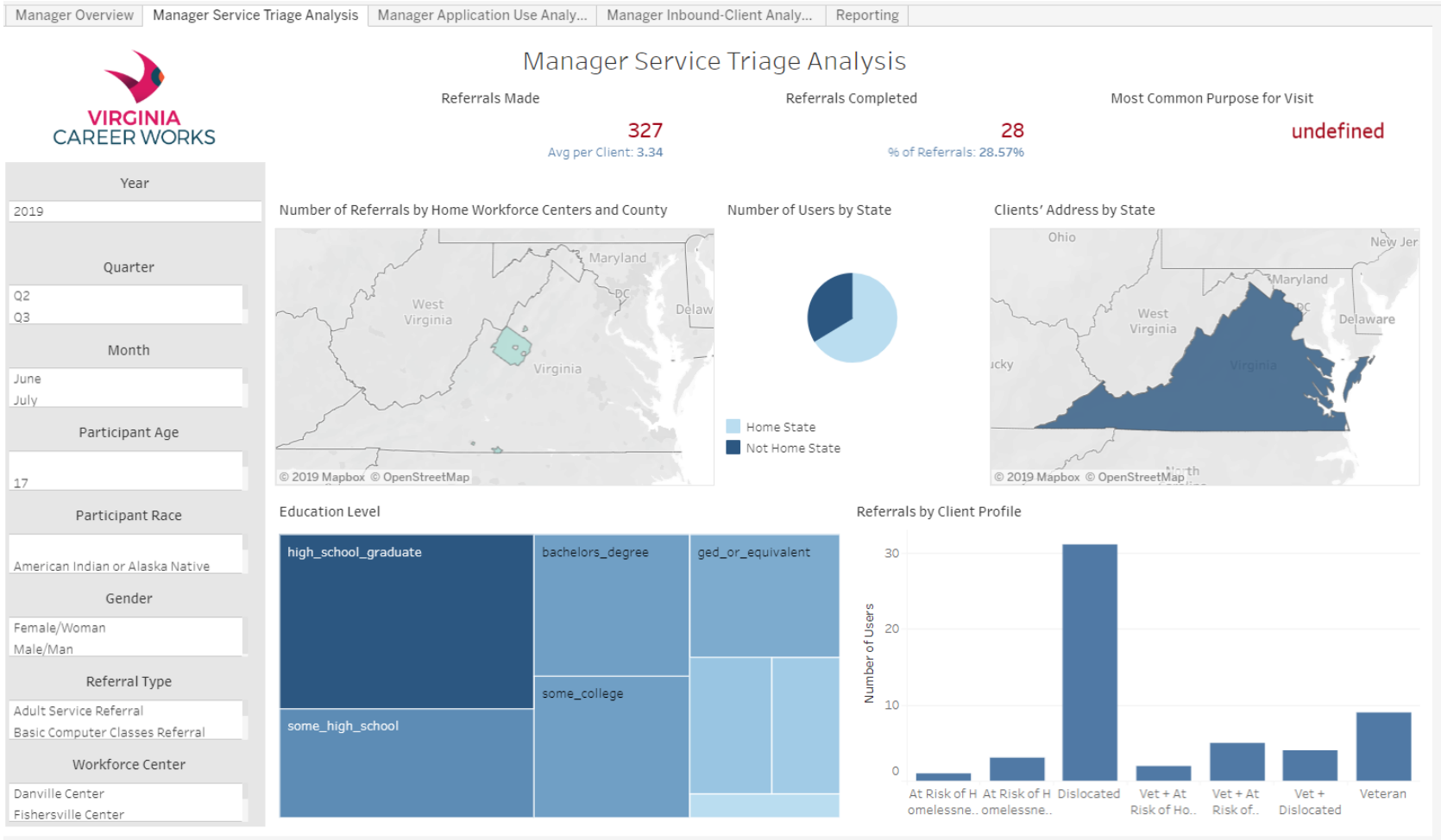
EXECUTIVE DASHBOARD



SERVICE MANAGERS DASHBOARD

		Type	Name
☐	☆		Manager Overview
☐	☆		Manager Service Triage Analysis
☐	☆		Manager Application Use Analysis
☐	☆		Manager Inbound-Client Analysis
☐	☆		Reporting

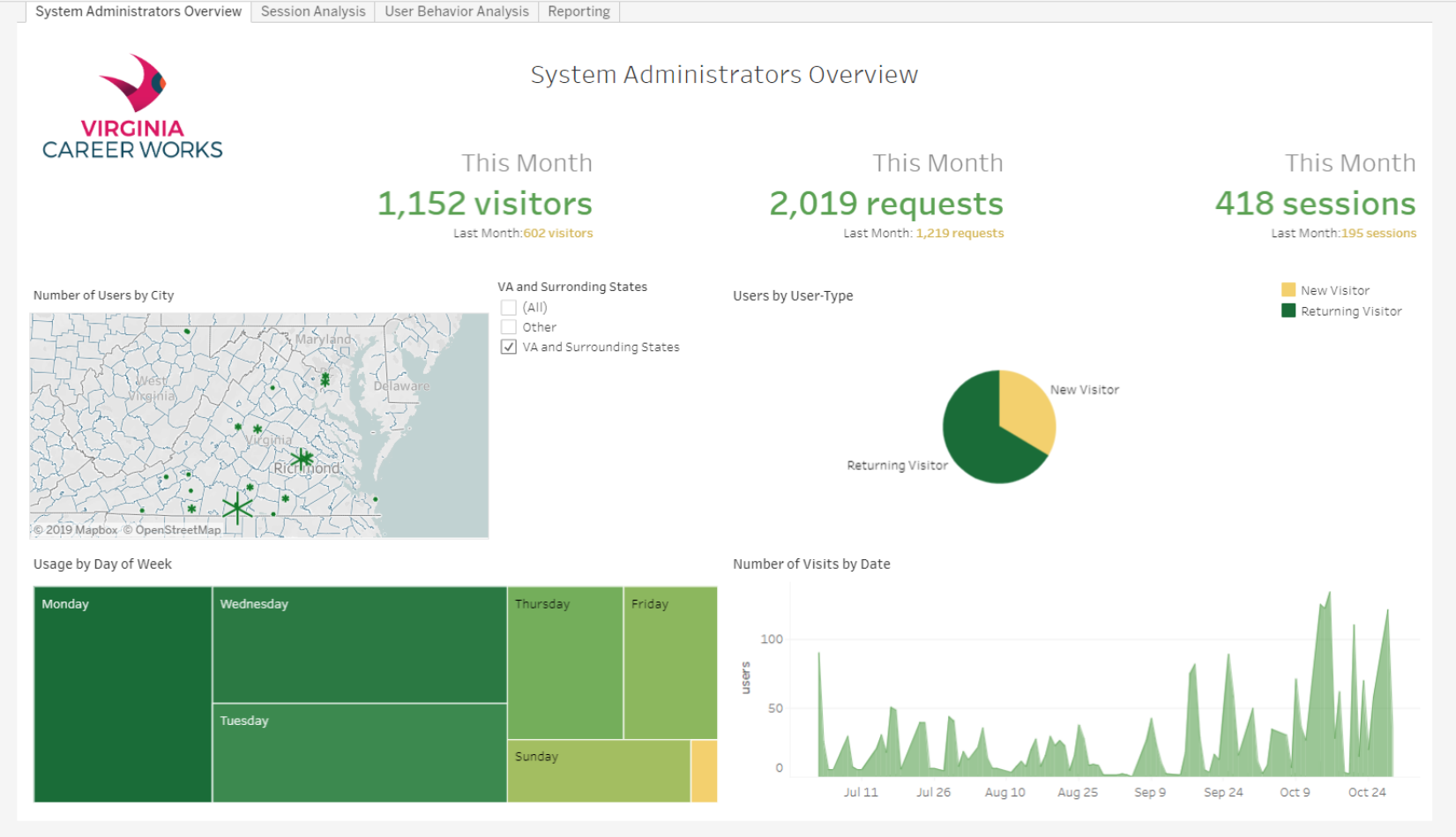
SERVICE MANAGERS DASHBOARD



SYSTEM ADMINISTRATORS DASHBOARD

Type	Name
	System Administrators Overview
	Session Analysis
	User Behavior Analysis
	Reporting

SYSTEM ADMINISTRATORS DASHBOARD



VIRGINIA WORKFORCE REPORTS

Type	Name
	VA Referrals by Type and Locality
	VA Customer ID by Service Area
	VA Unkown Workforce Center

VIRGINIA WORKFORCE REPORTS

VA Referrals by Type and Locali... | VA Customer ID by Service Area | VA Unkown Workforce Center

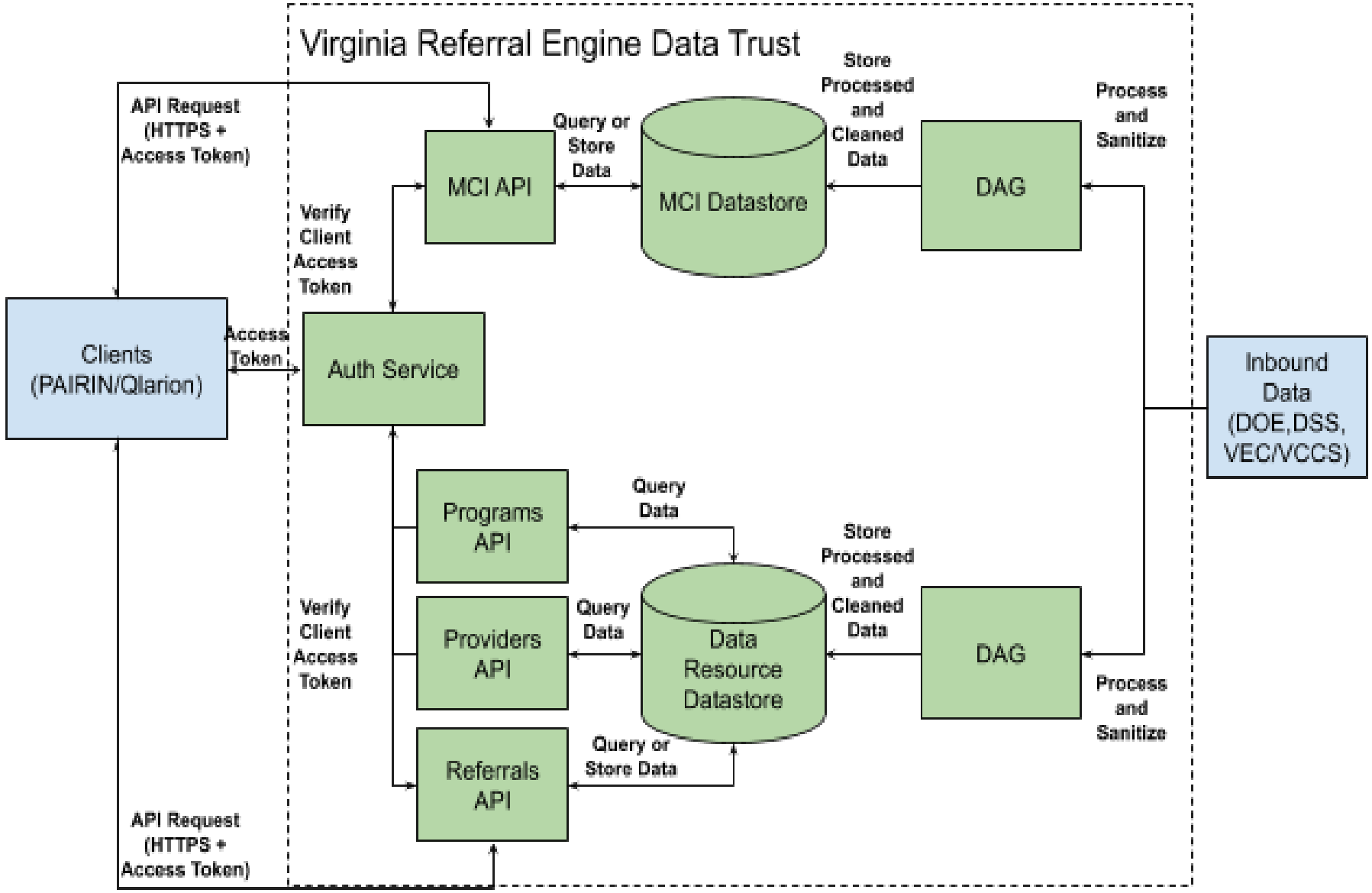
VIRGINIA CAREER WORKS

VA Referrals by Type and Locality

Workforce Center
- (All)
- Danville Center
- Fishersville Center
- Harrisonburg Cen...
- Lake County Center
- Martinsville-Henr...
- South Boston Cen...
- Unknown Workfor...

Referral	Danville Ce.. Danville City	Fishersville.. Augusta	Harrisonbu.. Harrisonbu..	Lake Count.. Mecklenburg	Martinsvill.. Martinsvill..	South Bost.. Halifax	Unknown .. No Location	Total by Referral
Adult Service Referral	6	3	16	3	8	90	69	195
Basic Computer Classes R..	3						9	12
Child Care Assistance Ref..	1		1		1		1	4
Clothing Assistance Refer..	1			1				2
Communication Services ..					3		3	6
Create Account		1	1		1	1	5	9
Dislocated Worker Servic..		4	4	2	2	16	8	36
Drug or Alcohol Programs ..	1	1		1		1	2	6
Emergency Bill Payments ..	2				1	1	1	5
Employer Services Referral		1					4	5
Employment for Individua..		3				9	6	18
Employment Services Ref..	6			3		93	27	129
Employment, Education & ..		3			3		12	18
English Classes Referral	3	6		3		78	39	129
Food Assistance Referral	1	1	1		1		2	6
Fuel assistance Referral						1	2	3
GED or GED Preparation R..	3	3			3	30	12	51

DATA TRUST


Virginia Referral Engine Data Trust
API Request (HTTPS + Access Token)
Query or Store Data
Store Processed and Cleaned Data
Process and Sanitize
MCI API
MCI Datastore
DAG
Verify Client Access Token
Clients (PAIRIN/Qlarion)
Access Token
Auth Service
Inbound Data (DOE,DSS, VEC/VCCS)
Programs API
Query Data
Store Processed and Cleaned Data
Verify Client Access Token
Providers API
Query Data
Data Resource Datastore
DAG
Process and Sanitize
Referrals API
Query or Store Data
API Request (HTTPS + Access Token)

IMPLEMENTATION PLAN

- OCTOBER – DECEMBER 2019: 3 REGIONS
- JANUARY – MARCH 2020: 6 REGIONS
- APRIL – JUNE 2020: 6 REGIONS
- JULY 1, 2020: FULL STATEWIDE IMPLEMENTATION

INFORMATIONAL SLIDES

COMMONWEALTH DATA COMMISSION

- Executive Branch (Advisory)
- 25 members (8 legislative, 7 citizen, 10 state officials)
- Study, report, advise, and make recommendations to the Governor and the General Assembly on all areas of data governance, quality, sharing, analytics, and performance management
- Cooperate with the Legislative Branch of State Government, the Attorney General's Office, and the judiciary
- Study the operations, management, jurisdiction, powers, and interrelationship of any such department, board, bureau, commission, authority, or other agency that has any direct data operation including collection, storage, management, quality, transfer, and analysis

COMMONWEALTH DATA COMMISSION

- Coordinate agency programs and activities, to prevent duplication of functions, and to combine all agency data governance plans into a comprehensive interagency state plan
- Review and comment on annual state budget requests
- Define responsibilities among state agencies for various data governance programs and to encourage data sharing among agencies
- Monitor the data governance, sharing, and analytics development efforts of other states and nations
- Develop recommendations that will assist in making Virginia a national leader in data-driven policy and evidenced-based decision making
- Staff assistance shall be provided to the Commission by …

DATA OPERATIONS

Recommended organizational structure to support data governance, sharing, and analytics within operational units including Executive, Legislative, and Judicial branches of state government

- Executive Data Board
- Data Governance Council
- Data Stewards Group
- Data Analytics, Innovation, and Performance Management

EXECUTIVE DATA BOARD

- Set strategic performance objectives
- Advocate for and allocate program and project resources
- Coordinate, prioritize, and oversee multi-agency data sharing and analytics projects
- Remove barriers to implementation

DATA GOVERNANCE COUNCIL

- Advise the Executive Data Board and the Commonwealth Data Commission on technology, policy, and governance strategies to meet Chapter 679 requirements
- Provide a governance, policy, and technology framework for information sharing, promoting greater utility and accessibility of data assets
- Recommend policies, standards, and guidelines for the formation, operations, and maintenance of the Data Governance Council
- Recommend policies, standards, and guidelines for defining, managing, approving, and implementing ‘Open Data’ maintained by state agencies
- Report progress, compliance, and performance to the Executive Data Board

DATA GOVERNANCE AND ANALYTICS PROGRAM OFFICE

- Manages the Commonwealth Data Trust
- Advise executive state agencies and political subdivisions regarding state best practices concerning the creation and maintenance of data.
- Coordinate data analytics and transparency master planning for the executive state agencies and provide leadership regarding state data analytics and transparency.
- Collect, analyze, and exchange government information
- Ensure the security of government information
- Conduct the operational and procedural audits of data sharing partners
- Identify data integration and business intelligence opportunities generating greater efficiencies in state agencies, departments, and institutions
- Leverage data from transactional systems for enterprise-level state business intelligence
- Ensure data integration and sharing is performed in a manner that preserves data privacy, security, and confidentiality in transferring, storing, and accessing data, as appropriate

DATA STEWARDS GROUP

- Promote and facilitate the secure and appropriate sharing and use of data assets in support of data-driven policymaking, research, analysis, study, and economic development
- Maximize the value and utility of Commonwealth data-related investments and assets
- Promote increased sharing of data between state agencies and localities to provide tangible operational improvements to assist state agencies and localities in fulfilling their respective missions in a coordinated, cost-effective manner
- Provide public access to data assets, where lawful and appropriate, to enhance research, innovation, and insight